

# A PERFORMANCE ANALYSIS OF SBA'S LOAN AND INVESTMENT PROGRAMS

## Final Report

January 2008

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*Prepared for:*

U.S. Small Business Administration

*Prepared by:*



**The Urban Institute**

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# **A Performance Analysis of SBA's Loan and Investment Programs**

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Submitted To:

U.S. Small Business Administration  
409 Third Street, SW  
Washington, DC 20416

Contract No. GS23F8198H  
UI No. 07112-020-00

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## INTRODUCTION

The question this analysis set out to answer was *Does assistance from the U.S. Small Business Administration (SBA) help the firms that receive it?* Answering this question definitively would require an impact analysis that is beyond the scope of this project. However, it is possible to assess whether SBA loans are associated with firm performance, and what role other factors play. Using administrative data collected by the SBA, as well as data collected privately by Dun & Bradstreet (D&B), this is a rigorous, quantitative analysis of the performance over time of businesses that received assistance through the SBA's Section 7(a) Loan Guarantee Program, Certified Development Company (504) Loan Program, or Small Business Investment Company (SBIC) Program between 1999 and 2001. The study adds to a body of research that examines the firm characteristics that influence business outcomes such as sales and employment growth. In addressing the question of whether SBA assistance helps the firms that receive it, this study asked two related questions and employed different analytical tools to answer each:

1. What happens to sales, employment, and survival before and after firms receive financing from the SBA?
2. What explains the changes observed in sales or employment after firms receive financing from the SBA?

Three commonly used business outcomes—annual sales, number of employees, and survival—were used to determine the characteristics associated with firm performance. *Descriptive analyses* of average sales and employment levels were employed to answer the first question. The descriptive analyses allow one to track changes in the overall average of annual sales or business size over time, but do not control for other factors that might be contributing to these changing levels. *Multivariate analyses*, the second analytic approach used in this study, permit one to disentangle the influence that different factors, such as firm or market characteristics, have on a firm's size or bottom line.

The findings were similar for the 7(a), 504, and SBIC programs for both the descriptive and multivariate analyses. The descriptive analyses found that average sales, measured in 2005 dollars, increased over time for firms in all three programs, as did average employment. The multivariate analysis found that firm age, industry, and region of the country were significantly related to percent change in sales and employment for all three programs. For the 7(a) program, for both percent change in sales and percent change in employment, younger firms experienced greater growth than older firms, and firms in the mining industry experienced greater growth than firms in the manufacturing industry. Pre-financing sales growth, minority ownership, being in the wholesale industry (relative to being in the manufacturing industry), and



region of the country were also significant factors for 7(a) firms, although not for both sales and employment growth. For firms in the 504 program, younger firms demonstrated more growth than older firms for both percent change in sales and percent change in employment. Additionally, being located in the West (relative to being in the Midwest or Outlying Areas), being engaged in the “other services”<sup>1</sup> industry (relative to being in the manufacturing industry), and financing amount were found to be significant factors, although not for both percent change in sales and employment. For the SBIC program, younger firms demonstrated greater growth than older firms for both sales and employment outcomes, and firms in the wholesale industry saw greater growth (compared to those in manufacturing). Commercial credit score had a significant, but very small association with percent change in sales.

Owner and financing characteristics were not significant explanatory factors. Specifically, female ownership, veteran ownership, credit score (with the exception of the small relationship for SBIC investment recipients), financing interest rate, and regional unemployment rate were not significantly related to percent change in sales or employment.

This report is organized as follows: a background section discusses the research relevant to this study and presents overviews of the three SBA programs under study. Next follows a methods section in which the statistical methods and data preparation are discussed. The findings of both the descriptive and multivariate analyses are then presented, followed by a section on the conclusions and policy implications that can be drawn from the analyses.

## **BACKGROUND**

### **Research Questions**

The research question this analysis set out to answer was *Does SBA assistance help the firms that receive it?* A survey of assisted businesses was conducted as part of this evaluation (see Hayes 2008), and although the perceptions of small businesses about the benefits of SBA programs are important, they do not provide the most rigorous evidence about program performance. Therefore, this rigorous, quantitative analysis seeks to assess the performance of assisted businesses over time. This study adds to a body of research that examines the firm characteristics that influence business outcomes such as sales and employment growth. In

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<sup>1</sup> The “other services” sector consists of firms engaged in equipment and machinery repair, promoting or administering religious activities, grant-making, advocacy, dry cleaning and laundry services, personal care services, death care services, pet care services, photo-finishing services, temporary parking services, and dating services. Private households that employ workers in their homes to aid with the operation of the household are also included in this sector (U.S. Census Bureau 2007).



addition, the study adds to the body of work analyzing the influence of government-funded programs including SBA's Section 7(a) Loan Guarantee Program, Certified Development Company (504) Loan Program, or Small Business Investment Company (SBIC) Program on these outcomes.

In addressing the question of whether SBA assistance helps the firms that receive it, the study asks two related questions and employs different analytical tools to answer each:

1. What happens to sales, employment, and survival before and after firms receive financing from the SBA?
2. What explains the changes observed in sales or employment after firms receive financing from the SBA?

Three commonly used business outcomes—annual sales, number of employees, and survival—were used to determine the characteristics associated with firm performance. Descriptive analyses in which the average sales and employment levels are examined were employed to answer the first question. The descriptive analyses allow one to track changes in the overall average of annual sales or business size over time, but do not control for other factors that might be contributing to these changing levels. Multivariate analyses, the other approach used in this study, permit one to disentangle the influence that different factors, such as firm or market characteristics, have on a firm's size or bottom line. These methods are described in greater detail in the Methodology section.

Previous research has shown that firm outcomes are linked to characteristics of firms themselves, the markets in which they operate, and to some extent, the programs of technical and financial assistance aimed at firms with special information or capital need. Within particular industries, characteristics such as firm age, employment size, sales size, location, structure (i.e., single establishment or part of multi-establishment firm), and other characteristics have been linked to firm survival rates and sales and employment growth. Further, evidence from studies of business dynamics, as well as evaluations of assistance program effectiveness seem to show that firm stage, which refers to the start-up, early growth, stabilization, and ultimate exit of the firm (through dissolution, change of corporate form, or acquisition), appears to have a considerable influence on the kinds of resources most needed to ensure survival and growth (see Table 1).

**Table 1: Selected Research Relating Firm Characteristics to Firm Outcomes**

Firm Characteristic	Findings
Age	Positive relationship to manufacturing firm survival (Jarmin, 1999; Dunne, Roberts, and Samuelson, 1989) and for service-producing, goods-producing, and information technology firms (Boden, 2000a).
Size	Positive relationship to manufacturing firm survival (Jarmin, 1999; Dunne, Roberts and Samuelson, 1989; Dunne, 1994). Positive relationship to survival rate of start-up firms (Audretsch and Mahmood, 1995). Positive relationship to survival duration (Boden, 2000a).
Structure (single/multi-unit)	Multi-unit manufacturing plants more likely to fail, controlling for age, size, and productivity (Jarmin, 1999).
Location	Urban multi-unit manufacturing plants more likely to fail than rural multi-unit plants (Jarmin, 1999).
Capital intensity	Positive relationship to manufacturing establishment survival (Jarmin, 1999).
Labor productivity	Positive relationship to manufacturing establishment survival (Jarmin, 1999).
Ownership	Higher survival rates for business start-ups for white- and Asian-owned, and wide variations across industries (Boden, 2000b).
Firm Stage	Established firms have greater survival duration than start-ups (Boden, 2000a). Over time start-up firms as likely to survive as existing businesses (Cowling and Mitchell, 2003).

Some of these same factors have been shown to influence the effectiveness of programs intended to increase the profitability, market share, and other firm outcomes. For example, the Urban Institute found that technical assistance to firms delivered by the Department of Commerce's Trade Adjustment Assistance program increased firm chances of survival and future sales growth and employment compared to a closely matched group of unassisted firms (Walker, Petit, and Roberts, 1998). Bates (1995) found positive associations of managerial assistance, technical assistance, help in obtaining loans or bonding, and procurement assistance with small firm survival.

Previous research of government financial aid to small businesses in the form of loans or other investment has shown mixed results. Lerner (1999) found that the Small Business Innovation Program (SBIR), in which 11 federal agencies provided grants to businesses with fewer than 500 employees, increased employment growth, sales growth, and access to private capital, and provided a signal to private investors that the firm might be of high quality. These positive outcomes were not uniform; high-technology firms showed greater gains in the outcomes of interest than other industries. On the other hand, Wallsten (2000) found that firms





with more employees receive SBIR awards, but the SBIR program did not result in increased employment.

Past research on SBA programs has provided evidence of positive associations with firm performance. Using a telephone survey, Warden Associates and Price Waterhouse (1998) concluded that firms receiving assistance through the SBA's 7(a) program had four-year survival rates exceeding those of a comparison group of small businesses, a rate correlated with the pace of job creation in the years immediately after receipt of assistance. The results also seemed to indicate that firms did better than a comparison group of businesses on other outcome measures, such as growth in net income, revenues, employment, payroll, average annual pay, net assets, and growth in debts and liabilities. Similarly, an earlier Price Waterhouse study (1992), relying on the same basic methodology, found that 7(a) borrowers experienced lower failure rates and higher average revenue and employment rates than a carefully selected group of comparison companies. While some of these studies are experimental or quasi-experimental, they nonetheless demonstrate the potential for statistically significant associations of loan characteristics with firm performance outcomes. This analysis, however, is not intended to measure the impact of SBA programs on firms, but rather to look at the association of performance with a broader array of characteristics.

This study went beyond previous studies in three respects: the use of better-quality data on firm outcomes, larger sample sizes, and more powerful statistical analysis.

- First, data from D&B on characteristics of assisted businesses were used. These data were superior in quality to the information obtainable through the telephone surveys. Additionally, these data can be routinely refreshed by the agency in future years to update performance goals and track actual outcomes against these goals.
- Second, larger sample sizes allowed for more precise estimates of performance, relying on thousands of businesses, rather than the hundreds surveyed by phone in past research.
- Third, larger sample sizes and higher-quality data allowed the use of relatively sophisticated multivariate analyses, rather than single-variable comparisons, that take account of the levels and trends of outcome indicators before and after SBA assistance.

In order to set performance targets for businesses assisted under SBA programs, SBA needs empirical estimates of how assisted businesses have performed, controlling for key exogenous characteristics likely to be associated with firm performance. These estimates could be used to forecast the performance of more recently assisted businesses. When modeling outcomes for goal-setting purposes, it is critical to recognize that the current composition of assisted businesses in the analyses will influence the results. Since the composition of these



pools change from year to year, appropriate specification of performance targets should take account of these changes. Otherwise, program managers will risk setting performance targets too high because the current cohort contains a large proportion of companies with comparatively poor prospects, or too low because the current cohort contains companies that are relatively well-endowed. Therefore, analysis should ensure that whatever the composition of future pools is, research results can help determine what the expected outcomes for these pools will be. This analysis seeks to ensure the generalizability of the results by employing multiple cohorts (years 1999, 2000, and 2001) from each of the programs.

Firm outcomes are expected to be related to four different classes of variables. These are:

- *Firm characteristics*, including: number of employees, annual sales, age, start-up status, credit score, and Competitive Opportunity Gap (COG) characteristics like ownership by women, minorities, or veterans.
- *Market characteristics*, including: metropolitan area unemployment and change in particular industries and regions.
- *Financing characteristics*, including: program type, amount of financing received, interest rate, and maturity term.

It should be noted that although this study is more rigorous than some past performance reviews of SBA programs and other similar loan and investment programs, data limitations still exist. As will be discussed in the Methodology section, D&B collects what data it can, but relies on modeling when it cannot obtain full information from businesses. In general, small businesses are seen as “informationally opaque” because they often do not keep the detailed balance sheets and other detailed financial records that larger businesses do. Credit providers have found this opacity hinders their ability to assess credit worthiness and increases the risks associated with providing capital to small businesses (see discussion in Temkin and Theodos, 2008). This opacity—i.e., incomplete record keeping or information reporting—also complicates quantitative studies such as this one by limiting the amount of information available for any given business. Additionally, incomplete information makes it difficult to compare SBA-assisted businesses with firms that have not received SBA assistance, but are similarly situated. Lastly, another general data limitation this and other quantitative performance reviews face is that certain important factors influencing business performance—such as local market conditions, the availability of other government assistance programs, or a firm owner’s business acumen—are very hard to quantify and are therefore not included in this analysis.



## Program Overviews

All three SBA programs studied here make capital available to small businesses that might otherwise have difficulty accessing funds. The programs differ in their scope, vehicle, and purpose. The SBA's largest programs, the 7(a) and 504 programs, are similar because they provide large amounts of money to businesses that have been denied credit by private funding sources. As is discussed in more detail below, the financing mechanisms for the programs differ: under the 7(a) program, SBA guarantees a loan issued by a bank or other private lender; whereas under the 504 program, the SBA guarantees a debenture issued by a nonprofit "certified development company." As shown in Table 2, the two programs also differ in that 7(a) loans can be used to finance most business purposes, including both working capital and fixed assets, while 504 loans can only be used to finance fixed assets primarily for real estate. Rather than providing or guaranteeing loans for small businesses, the debenture SBIC program guarantees debentures issued by venture capital firms that invest in small businesses. SBA's MicroLoan Program was not included in this performance analysis because it typically serves very small business entities that may not be present in D&B's database.<sup>2</sup>

**Table 2: SBA Program Overview**

Program	Program Type	Use of Proceeds	Maximum SBA Exposure	Does Program Have a "Credit Elsewhere" Requirement?	Financing Volume, 1997-2005
Section 7(a) Loan Guarantee	Loan guarantee	Working capital, fixed assets, and other general business purposes	\$1.5 million	Yes	\$86.8 billion
CDC/504	Debenture guarantee	Fixed assets only	\$4 million	Yes	\$18.0 billion
Small Business Investment Company (SBIC)	Debenture guarantee	Investment in small businesses	300 percent of equity raised by small business investment company	No	\$6.6 billion

<sup>2</sup> To assess the feasibility of matching Microloan firms, D&B identified a match rate for MicroLoan firms that was 50 to 60 percent of that for 7(a) and 504, with a large proportion of very low confidence matches. These results are not surprising, since MicroLoan recipients are likely to be smaller companies with insufficient business activity to be included in D&B's active, published database.



### ***Section 7(a) Loan Guarantee Program***

The Section 7(a) Loan Guarantee Program provides loan financing to small businesses deemed unable to obtain financial assistance on reasonable terms in the private credit markets. The Office of Management and Budget (OMB) PART Assessment for the 7(a) program states: “the loans guaranteed by SBA are of a lower quality from what the private sector is willing to make...” (Office of Management and Budget, 2005). Most of the small businesses aided in the 7(a) program are minority-, women-, or veteran-owned, or located either in rural areas or in special zones determined by federal legislation to be in special need of economic development aid. About one-third of businesses are start-ups.

The Section 7(a) program is delivered by private lenders that make, service, and liquidate loans. Under the program, the SBA guarantees up to 85 percent of principal and interest of any loan. Lenders set loan terms and conditions according to the purpose of the loan and form of collateral (e.g., real estate or equipment), loan size, and perceived risk, consistent with maximum rates and terms set by SBA. SBA charges a loan guarantee fee, which is usually paid by the borrower. These loans are intended to supply the kinds of credit that may not be easily available to the class of borrowers the program targets. This credit includes loans of longer maturity to borrowers of higher credit risk, who can offer only single-purpose collateral and have limited equity (Office of Management and Budget, 2005).

The maximum amount that the SBA guarantees under the program is \$1.5 million. Interest rates are negotiated between the borrower and the lender, but are subject to SBA maximums, which are pegged to the prime rate. Businesses can use 7(a) loans to finance working capital and fixed assets, and for limited refinancing of existing debt. Refinancing is permitted in limited cases; a borrower cannot use 7(a) loan proceeds to pay a creditor in a position to sustain a certain loss that would be shifted to the SBA. Between 1997 and 2005, the SBA guaranteed \$86.8 billion in loans under the 7(a) program.

### ***Certified Development Company (504) Loan Program***

Like the 7(a) program, the 504 program provides loan financing to small businesses deemed unable to obtain financial assistance on reasonable terms in the private credit market. It differs from the 7(a) program in three main ways: (1) loans obtained through the program can only be used for fixed assets (i.e., land and buildings); (2) the 504 loans have fixed interest rates (under the 7(a) program, rates are fixed or variable); and (3) 504 loans are larger than 7(a) loans. Under the 504 program, businesses obtain loans through a certified development company (CDC), local nonprofit organizations that work with the SBA, and a private-sector lender. There are about 270 CDCs nationwide. The typical 504 project includes a loan secured with a senior lien from a private-sector lender, covering up to 50 percent of the project cost; a



loan secured with a junior lien from a CDC, covering 40 percent of the project cost (backed by a 100 percent SBA-guaranteed debenture); and a contribution of at least 10 percent equity from the small business.

Maximum amounts allowed under the program vary based on the goal of the loan. Under the 504 program, the maximum debenture for businesses other than small manufacturers is \$1.5 million. For small manufacturers, the maximum debenture is set considerably higher, at \$4 million. Refinancing is permitted under the 504 program in very limited circumstances. Interest rates are pegged to an increment above the current market rate for five- and ten-year U.S. Treasury issues. Program fees are approximately three percent and can be financed with the loan (U.S. Small Business Administration 2006). From 1997 to 2005, the SBA guaranteed \$18.0 billion in loans under the program (SBA administrative data).

### ***Debenture Small Business Investment Company (SBIC) Program***

The debenture SBIC program makes capital available to small business investment companies that are privately-owned, for-profit companies licensed by the SBA to provide venture capital to start-up and expanding small businesses. Rather than provide assistance directly to small businesses, under the debenture SBIC program, the SBA allows privately-operated venture capital funds to leverage their capital through SBA-guarantees. Debenture SBICs may issue securities that provide for a maximum of 300 percent leverage of equity raised by the SBIC (U.S. Small Business Administration, 2004). Debentures issued by SBICs pay market interest rates to investors through semiannual interest payments for ten-year terms. Debenture SBICs may prepay their securities at any time; prepayments after five years carry no penalty (U.S. Small Business Administration, 2004). Debenture SBICs are obligated to make all payments to investors, and so companies in which debenture SBICs invest must have sufficient cash flow to allow the SBIC to service its debt by the time the first semi-annual interest payment is due.

Debenture SBICs provide equity capital, long-term loans, near-equity investments, and management assistance to qualifying small businesses, using their own funds and funds borrowed or otherwise obtained at favorable rates with SBA guarantees. In general, assistance provided by debenture SBICs is some form of mezzanine financing: subordinate debt<sup>3</sup> that also includes warrants or options that can be exercised by the SBIC to take an equity position in the company. From 1997 to 2005, the SBA provided \$6.6 billion in guarantees to debenture SBICs.

## **METHODOLOGY**

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<sup>3</sup> The debt instrument originated by the debenture SBIC is often subordinate to other debt—which could be conventional or SBA guaranteed—that the firm already has on its balance sheet.



This study used data from SBA administrative files for firms that received assistance in 1999, 2000, and 2001. Then, for a sample of firms, D&B data were combined with SBA administrative data in order to conduct descriptive and multivariate analyses of firm performance. This section outlines the process used to identify the samples, develop the analytical files, code the key measures, and perform the descriptive and multivariate analyses.

### Samples from SBA Portfolios

Throughout the analyses, firms participating in 7(a), 504, and SBIC were examined separately. Samples of firms participating in SBA programs were obtained through stratified sampling based on program (7(a), 504, SBIC), loan year (1999-2001), and race of the business owner (minority status of owner was used for SBIC). Samples were drawn proportionately from each stratum. For each program sample, firms from each of the three cohorts (1999, 2000, and 2001) were combined. Reserve samples were identified for use if the match rates for the main samples were not high enough; this reserve sample was used seamlessly with the main sample because its sampling frame was identical. (See Appendix Table A for characteristics of SBA portfolios and Appendix Table B for characteristics of Performance Analysis samples.)

### Dun & Bradstreet (D&B) Data

Historical data were requested for each sampled firm. Table 3 below presents the general outline of the D&B data for each loan year cohort. For each cohort, historical data for the three years before financing, and four to six years after financing were licensed.

**Table 3: General Outline of D&B Data for Assisted Firms**

Analysis	Data reference year									
	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005
1999 cohort	X	X	X	X	X	X	X	X	X	X
2000 cohort		X	X	X	X	X	X	X	X	X
2001 cohort			X	X	X	X	X	X	X	X

D&B data were provided to the Urban Institute in two databases—the Predictive Marketing Database (PMD) and the Strategic Marketing Archive Database (SMAD). Because historical data, as well as more recent data were required, both databases were employed for the analyses. According to D&B, the PMD file was developed in the early 1990's for modeling purposes and was used through 2003. In 2001, D&B started researching additional firm attributes, and eventually replaced the PMD in 2003 with the SMAD, which has more fields and reportedly is more accurate.



Since most of the data required for the analyses came from the PMD (1996-2002), it was used as the main data source. SMAD fields are made to be consistent with PMD fields and merged on to the PMD. A handful of variables were adjusted to ensure consistency between data years from PMD and data years from SMAD.

### **D&B Data Match Rates**

Two issues were raised in assessing the D&B match success for firms in the Performance Analysis samples. First was whether or not firms were found in the D&B databases. Second was whether D&B provided adequate historical data for the firms to be included in the performance analysis.

D&B used an algorithm to match firms in the Performance Analysis sample with firms in their database. The quality of the match was conveyed through the confidence code. Consistent with the standards employed by SBA's Office of Lender Oversight for this type of study, this analysis used matches with confidence codes of seven or more. Some firms were not found in the D&B database or had confidence codes lower than seven. Failure to match firms to records in the D&B database was due to one or more of the following factors: (1) incomplete name and address information in the SBA administrative data, (2) firms missing in the D&B database, or (3) D&B's firm name and address matching process dates back just two years, while the SBA administrative data for this analysis were from 1999 to 2001. Firms matched with a confidence code of seven or higher represent 21 percent of 7(a) and 504 firms in stratified samples sent by UI to D&B, and 39 percent of sampled SBIC firms. Despite the imperfect match rates, the firms found in the D&B database were similar to all firms in the SBA universe on a variety of dimensions—female and veteran ownership, minority status or specific race of owner, start-up status, region, industry, number of employees, and size of SBA investment (see Appendix Table C for characteristics of SBA firms in Urban Institute samples that were matched by D&B). However, match rates for taxi medallions in the SBIC program were very low, and were causing a distinct mismatch between the SBIC firms available for analysis and all SBIC firms in the SBA portfolio. Therefore, taxi medallions were explicitly eliminated from the analysis, and the results from the SBIC performance analysis do not apply to taxi medallions.

Even when a D&B match was found for a firm from the sample, sometimes data were only available for the years preceding or following the initial year of financing. Although the econometric models initially required seven years of historical data for each firm (three years before financing and three years after the initial year of financing), this approach eliminated too many start-up businesses. Thus, the final econometric models required a slightly less demanding longitudinal sample: firms with data one year before financing and three years after



financing. Still, a large proportion lacked historical data necessary for analysis—47 percent of 7(a) matches, 29 percent of 504 matches, and 62 percent of SBIC matches did not have one year of data before financing and three years of data after financing.<sup>4</sup> Yet D&B matches with historical data were similar to all firms in the SBA portfolio, with the following exceptions: start-ups were somewhat underrepresented, and SBIC firms were slightly more likely to be in the manufacturing industry and slightly less likely to be in the information industry. (See Appendix Tables D and E for characteristics of SBA firms in Performance Analysis samples that were matched by D&B and had the historical data necessary to be used in multivariate analyses.)

Finally, it is important to note that when D&B data were not available for a firm in a particular year, it was difficult to discern whether that firm continued to exist, had been purchased, or had gone out of business. With one exception, all descriptive and multivariate analyses employed firms with data available the year before financing and three years after financing. In these cases, firms missing data for one or more years in this five-year period were excluded from the analysis. For examining survival rates, firms with missing data in a given year, as well as firms missing all D&B data, were included.

## Measures

This section outlines the key measures used in the analysis, including firm performance and other characteristics.

### *Firm Performance*

Measures of firm performance include firm sales, employment, and survival. D&B's measure of total annual sales volume for the firm was used. All sales numbers were adjusted to 2005 dollars using the Consumer Price Index for All Urban Consumers (CPI-U) so that changes over time reflect real changes in sales, rather than changes due to inflation. To examine changes in sales over time, the percent change in sales from the year of financing to three years after financing was calculated.<sup>5</sup>

To represent the firm's performance in terms of employment, D&B's measure of total number of employees for the organization was used. For firms with multiple sites, this number

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<sup>4</sup> D&B maintains an inactive longitudinal database. In which missing information subsequently discovered on firms remains omitted from the historical file.

<sup>5</sup> Specifically, the sales variable was calculated as the difference between sales three years after financing and sales at the time of financing, divided by sales at the time of financing:  $((\text{Sales Year 3} - \text{Sales Year 0}) / \text{Sales Year 0})$ .





reflected employees at all of the sites. To examine changes in employment over time, the percent change in employment from the year of financing to three years after financing was calculated.<sup>6</sup>

Since neither D&B, nor SBA, data included an indicator of whether a firm has failed, missing data were used as an indicator that the firm has not survived. Two different samples, both of which are distinct from the samples used for the sales and employment analyses, were employed. The first includes all firms chosen for the Urban Institute sample, including those firms without data from D&B (see Appendix Table B). The second includes only those firms in the Urban Institute stratified sample that have data from D&B (see Appendix Table C). Using the first sample, a conservative estimate was calculated by assuming that firms without D&B matches or firms with missing D&B data failed, while firms with D&B data survived. Using the second sample, a slightly less conservative estimate was calculated by assuming that firms with missing D&B data failed, while firms with D&B data survived.

It is important to note that D&B provided both reported and estimated sales and employment values. In other words, the data from D&B includes some cases where the figure is the actual figure reported by the company and some cases where the figure is estimated because D&B was unable to obtain the actual amount. To produce the estimates, D&B used two models, a segmentation (cluster) analysis and a multiple regression analysis. The explanatory variables, or predictors, in the models included total employees, firm structure (single location, headquarters, or branch), industry code, business age, geographic region, and population. According to D&B, there is a 0.8 correlation between actual sales and estimated sales, although the correlation varies by industry. However, it is a proprietary model so they could only provide limited information. A sensitivity test was performed to determine whether the multivariate relationships differed greatly when using reported values and estimated values. No substantial differences were found, so the analyses use both reported and estimated values. This yields a larger sample size, which provides greater power to detect statistically significant associations.

When sales and employment values were unknown, firms were excluded from the analyses. Likewise, firms with extreme values at the tails were also excluded from the analyses.

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<sup>6</sup> The employment variable was calculated as the difference between employment three years after financing and employment at the time of financing, divided by employment at the time of financing:  $((\text{Employment Year 3} - \text{Employment Year 0}) / \text{Employment Year 0})$ .



### ***Other Firm Characteristics***

SBA's measures of whether the firm is at least 50 percent female-owned or whether the firm is veteran-owned were used. For 504 and 7(a), the race/ethnicity of the owner was available (i.e., White, African-American, Hispanic, Asian, Native American, Multiple Race, or Unknown, Undetermined, or Undefined). For SBIC, the specific race/ethnicity of the owner was not available; however, the data did indicate the owner's minority status and this is used in its place.

The start-up indicator from SBA was used for 7(a) and 504 even though it produces some inconsistency when compared with the D&B firm tenure measure. Some firms designated as start-ups have D&B data for more than three years prior to assistance. However, because it was not clear which measure (D&B tenure or SBA start-up indicator) was correct, the SBA start-up indicator was used. The new business indicator provided in the SBA administrative data was not used for SBIC, because SBIC staff recommended against it. Instead, they recommended using the date that the firm was established to determine its start-up designation.

Because SBA's definition of a new business and the calculated age of a business based on date of firm establishment (from D&B) were not always consistent, an alternative firm age and start-up status definition was employed in the multivariate analyses. First, firms were categorized according to start-up status using SBA's designation. Then, all non-start-ups were placed in one of four mutually-exclusive age groups (less than six years, six to ten years, more than ten years, and missing).

The credit score is used to predict delinquency in paying creditors.<sup>7</sup> This analysis employed the credit score from the year of financing when available, but used the score from the year closest to the year of financing, up to three years before the year of financing when necessary.

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<sup>7</sup> Specifically, the D&B U.S. Commercial Credit Score, which predicts the likelihood that a company will pay its bills in a severely delinquent manner (+90 days past term), obtain legal relief from creditors, or cease operations without paying all creditors in full during the next 12 months. A severely delinquent firm is defined as a business with at least 25 percent of its payments slow and at least 10% of its payments 90 days or more past due. The Commercial Credit Score uses statistical probabilities to classify companies into three risk classifications: a 101–670 Credit Risk Score; a 1–100 Percentile Ranking, and a 1–5 Risk Class segmentation. These classifications are based on the chance of a business experiencing the above definition of “bad” payment performance during the next 12-month period (D&B Risk Management Solutions, June 2002, 1). These analyses employ the Credit Risk Score classification.



### ***Financing Characteristics***

Financing amounts, rates, and terms were provided in SBA's administrative files. Financing amounts were adjusted to 2005 dollars using the CPI-U. Interest rate at the time of origination and loan term were available for 7(a) and 504 only. However, because the loan term is standard for 504 participants, it was not included in multivariate analyses for 504 firms. Loan guarantees provided under the 7(a) program can have both a fixed-rate portion and a variable-rate portion. For cases where this was so, a weighted rate and weighted term were created based on the fixed-rate and variable-rate loan amounts. Because interest rate and maturity term are not applicable for SBIC investments, they are not included in multivariate analyses for SBIC firms.

### ***Market Characteristics***

SBA firms were grouped into Census Regions, including Northeast, Midwest, South, West, and outlying areas (e.g., Puerto Rico). The local area unemployment rate provides information about the financial health of the metropolitan area in which the firm was located. For a small proportion of firms missing adequate address data and firms located outside metropolitan areas, the state unemployment rate was used. The Standard Industry Code (SIC) and North American Industry Classification System (NAICS) code were used to assign each firm to a broad industry category. In the multivariate analyses, the following broad categories are used to represent groups of industries:

- Agriculture and Mining: Agriculture, Forestry, Fishing, Hunting, Mining, Utilities, and Construction
- Manufacturing: Manufacturing
- Wholesale: Wholesale Trade, Retail Trade, and Transportation and Warehousing
- Information: Information, Finance, Insurance, Real Estate, Rental, Leasing Professional, Scientific, Technical, Administrative, Support, Waste Management, and Remediation Services
- Education: Educational Services, Health Care, and Social Assistance
- Arts: Arts, Entertainment, Recreation, Accommodation, and Food Services
- Other Services: Public Administration and Other Services (excluding Educational Services, Health Care, Social Assistance, Arts, Entertainment, Recreation, Accommodation, Food Services)



## Descriptive Analyses

Descriptive analyses were employed to examine sample characteristics and overall trends in the outcome measures. These were conducted using cross-tabulations and frequency distributions.

## Multivariate Analyses

Multivariate Ordinary Least Squares (OLS) regression was conducted to examine the independent influences of various firm, financing, and market characteristics on sales and employment growth. The dependent variables for the multivariate models were defined as the employment and sales growth from the time of financing to three years after financing. They were interpreted as the percent change in sales or employment between the time of the financing and three years after financing. Explanatory variables included firm characteristics at the time of financing (including COG characteristics), financing characteristics, and market characteristics. Coefficients on the explanatory variables were interpreted as the percentage point difference in sales or employment between firms with a particular characteristic and firms without a particular characteristic, after controlling for other factors. The final specifications for the performance analysis models were:

For firm  $i$

$$Y_i = X_i\beta_1 + Z_i\beta_2 + W_i\beta_3 + E_i$$

where

$Y$  represented the outcome of interest (e.g., percent change in sales between year of financing and three years after financing; percent change in employment between year of financing and three years after financing),

$X$  represented characteristics of the firm (e.g., average sales or employment growth in the year before financing, minority ownership, female ownership, veteran ownership, start-up status, age of firm, credit score, and industry),

$Z$  represented characteristics outside of the firm (including industry, region, and local unemployment rate),

$W$  represented financing characteristics (including financing amount, interest rate, and maturity term), and

$E$  represents the error term.

Because the firm age, region, and industry measures are categorical, dummy variables were created for their inclusion in the model. This approach requires the exclusion of one or more of the categories so that it can be used as a reference for the other categories. The



reference age group is those greater than ten years old, the reference region is the Midwest and Outlying Areas, and the reference industry is manufacturing.

## **FINDINGS**

This section presents the findings from analyses conducted to assess the performance of a sample of firms that received assistance through the 7(a), 504, and SBIC programs between 1999 and 2001.<sup>8</sup> The analyses focus on firm sales, employment, and survival and employ both descriptive and multivariate statistical methods.

### **What Happens to Sales, Employment, and Survival before and after Firms Receive Financing from the SBA?**

The following section presents the findings from descriptive analyses, which are used to describe trends in sales, employment, and survival before and after financing. It uses the samples described in the Methodology section, those firms with complete data one year before financing and three years after financing. These analyses examine the levels of sales and employment over a period three years before financing was received until three years after financing. They also examine the percent change in sales or employment from the year of financing until three years after financing, allowing for an understanding of the proportional increase in sales or employment, rather than the absolute level alone. For all three programs, both sales and employment levels increased over this time period. Percent change in sales and employment appeared to be greatest in the years following financing, and then slowed by year three with a few exceptions. Survival rates were examined from the year of financing until six years after financing, and dropped steadily over that period, but varied by program.

#### ***Average Sales***

Sales values for all firms were averaged to provide an estimate of mean sales in each of the three years leading up to financing, the year of financing, and each of the three years after financing. Average sales, measured in 2005 dollars, increased over time for firms in all three programs (Figures 1, 2, and 3). For all three programs, the increase in the three years prior to financing was greater than the increase in the three years following financing. The difference in the pre-financing and post-financing years was most pronounced in the 504 program, where the average sales increased more than twice as much in the three years before financing (from

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<sup>8</sup> Taxi medallions have been excluded from the SBIC analysis because D&B data were not reliable for this subgroup.

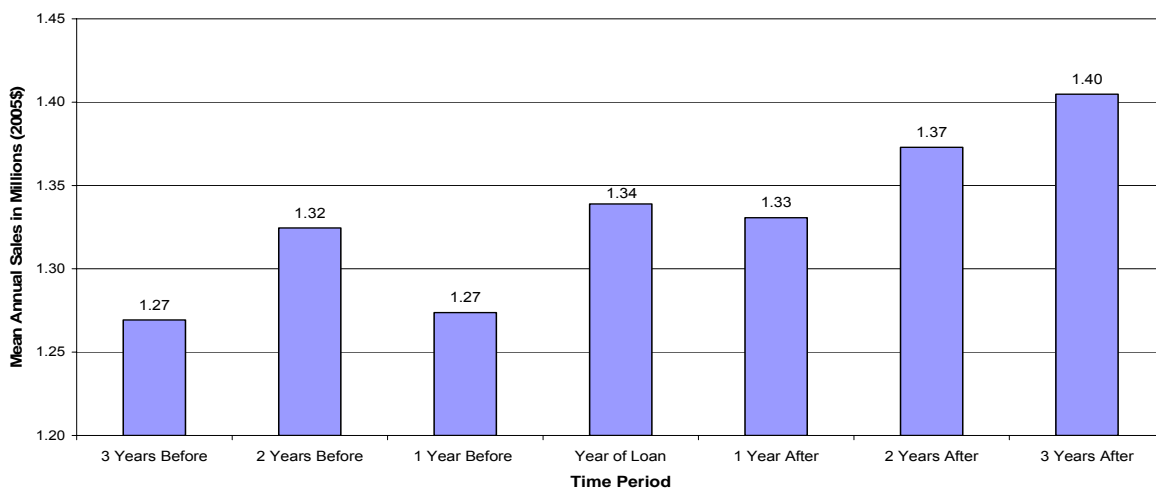


\$2.7 million to \$3.4 million average) relative to the three years after financing (from \$3.4 million to \$3.5 million on average). Both the 7(a) and 504 programs saw a slight dip in sales in the year after financing, followed by an upswing in sales.

One should take care in interpreting sales data for the year of financing because these data may represent sales *before* or *after* SBA assistance. In addition, it should be noted that the composition of firms shown in the pre-financing years may be slightly different from the composition of firms in the post-financing years. Specifically, because the key analytical samples include firms with at least one year of data before financing and at least three years of data after financing, the outcomes presented two and three years before financing are based on a subset of firms in the key analytical sample.

Firms participating in the SBIC program saw the greatest sales growth in dollar and percent terms as compared to firms in the 7(a) and 504 programs. For example, sales for firms in the SBIC program increased from an average of \$14.1 million during financing year to an average of \$16 million three years after financing, or 17 percent (see Figure 3). The 7(a) and 504 programs demonstrated more modest gains. Average sales for firms in the 7(a) program increased from \$1.34 million to \$1.40 million (2005 dollars) between the year of financing and three years after financing (see Figure 1), which represents a 4.4 percent increase. During the same time period, sales for firms in the 504 program rose from \$3.40 million to \$3.52 million, or 3.5 percent (see Figure 2).

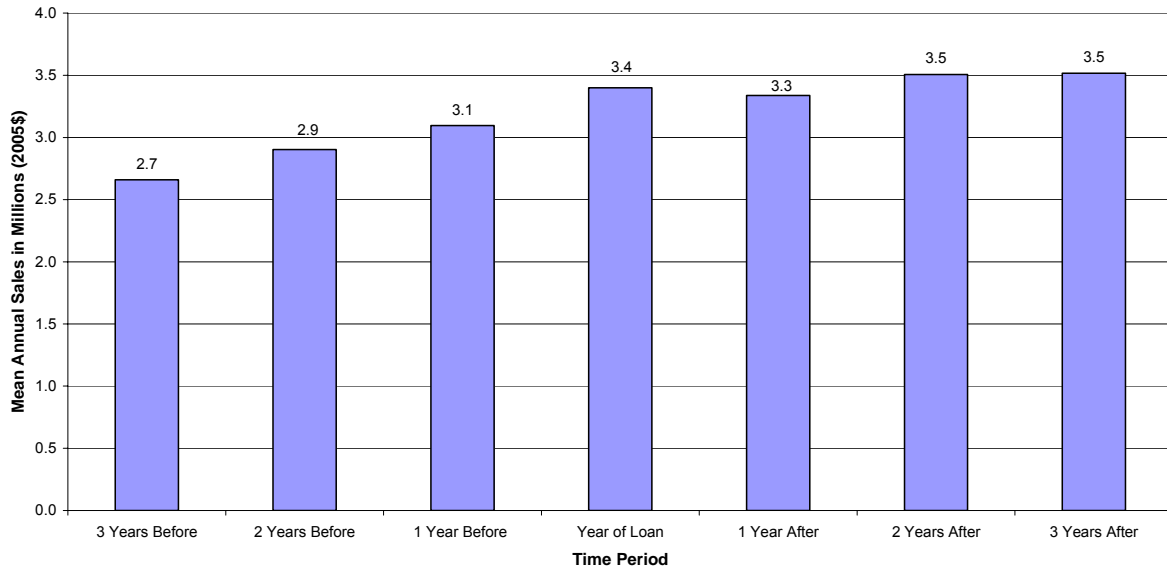
**Figure 1: Sales by Year for 7(a) Firms**



Source: Tabulated by The Urban Institute using samples of SBA administrative files with matches from D&B for firms included in multivariate analyses of factors associated with sales growth.

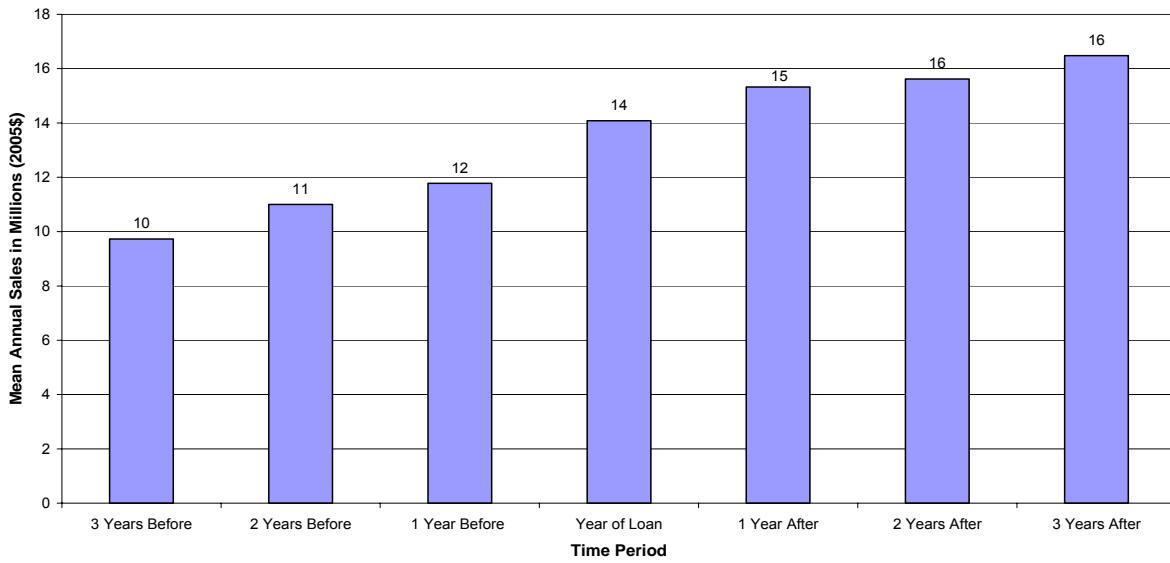


**Figure 2: Sales by Year for 504 Firms**



Source: Tabulated by The Urban Institute using samples of SBA administrative files with matches from D&B for firms included in multivariate analyses of factors associated with sales growth.

**Figure 3: Sales by Year for SBIC Firms, Taxes Excluded**



Source: Tabulated by The Urban Institute using samples of SBA administrative files with matches from D&B for firms included in multivariate analyses of factors associated with sales growth.



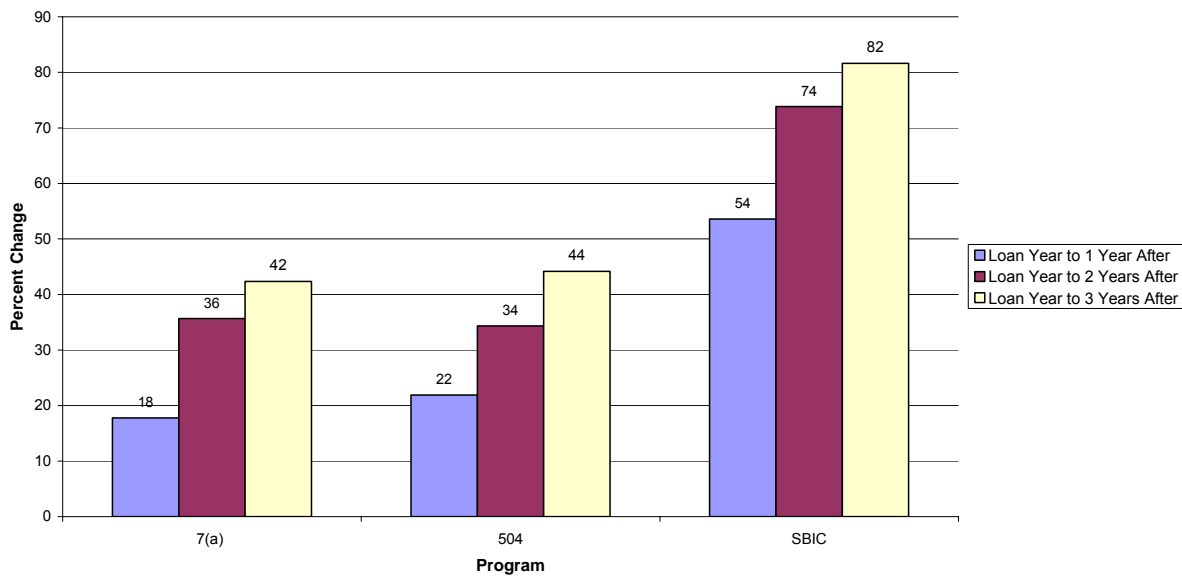
### Percent Change in Sales

Percent change allows one to take into consideration the sales of the individual firm during the year of financing, and measures the proportional increase for that firm during a three-year period. This helps to account for the circumstances of both large and small firms.

The descriptive analysis shows somewhat greater sales growth in years immediately following receipt of financing. For example, the percent change in sales between the year of financing and one year after financing was 18 percent for firms in the 7(a) program; it rose by 18 percentage points to 36 percent by two years after financing, and then it only rose by 6 percentage points to 42 percent by three years after financing (see Figure 4).

SBIC firms had the highest rate of change. For example, while the percent change in sales between the year of financing and one year after financing was 18 percent for firms in the 7(a) program, it was 54 percent for firms in the SBIC program (see Figure 4).

**Figure 4: Difference in Sales After Financing for 7(a), 504, and SBIC Firms**



Source: Tabulated by The Urban Institute using samples of SBA administrative files with matches from D&B for firms included in multivariate analyses of factors associated with sales growth.



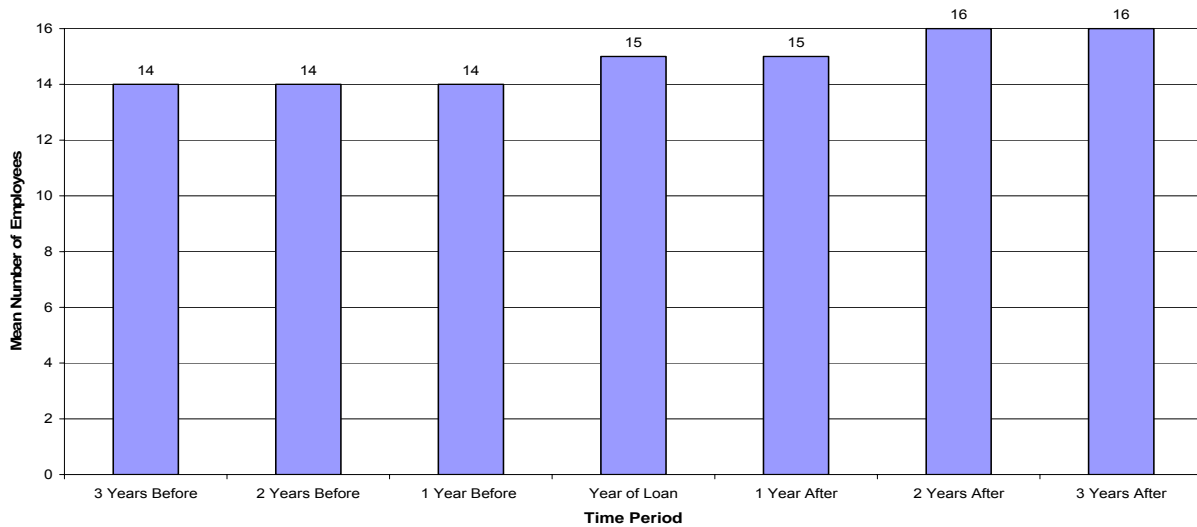


### Average Employment

Average employment increased over time for firms in all three programs. The increases in the pre-financing and post-financing years were similar for firms in the 7(a) program, as was the case with the 504 program. However, SBIC firms saw a greater increase from three years before financing to the year of financing (from 73 to 97 employees on average) than they did in the three years following financing (from 97 to 110 employees on average).

As with sales levels, firms in the SBIC program showed the greatest growth in numbers of employees from the year of financing to three years after financing. During this period, average employment for SBIC firms rose from 97 to 110 (see Figure 7), an increase of 13 employees, which represents a 13.4 percent increase. Average employment for firms in the 504 program increased by 4 employees, from 24 employees during the year of financing to 28 employees three years after financing (see Figure 6), or 16.7 percent. Firms in the 7(a) program saw the least growth in employment numbers; from the year of financing to three years after financing, average employment rose from 15 to 16 (see Figure 5), or 6.7 percent.

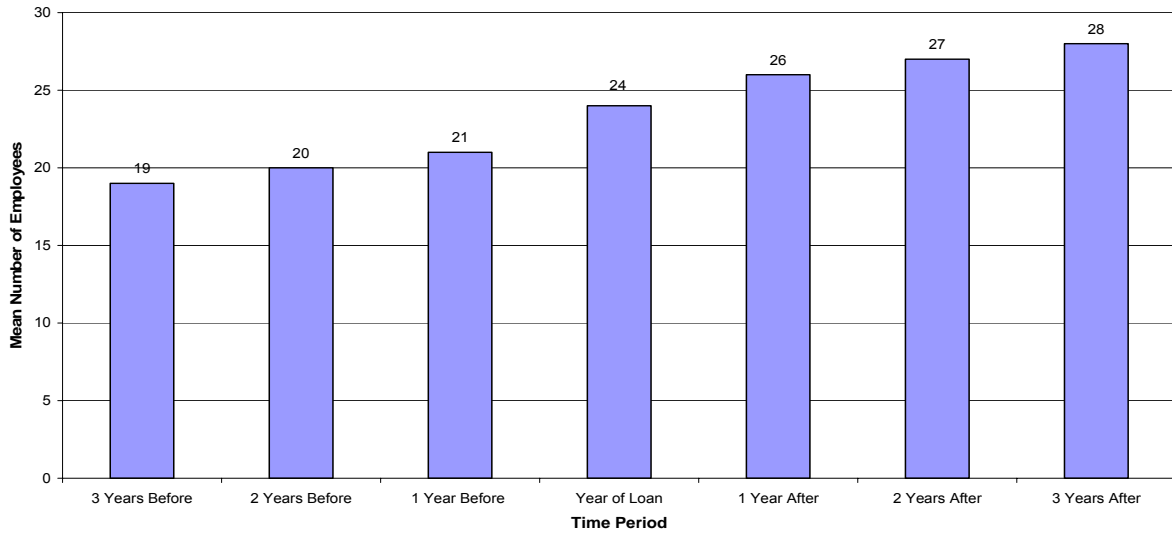
**Figure 5: Employment by Year for 7(a) Firms**



*Source: Tabulated by The Urban Institute using samples of SBA administrative files with matches from D&B for firms included in multivariate analyses of factors associated with employment growth.*

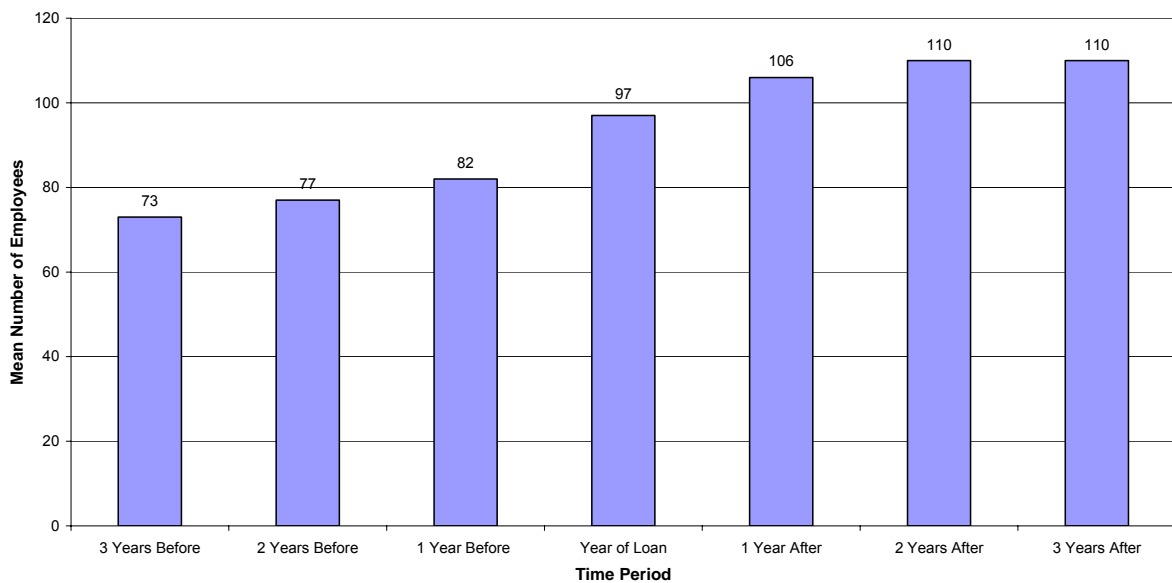


**Figure 6: Employment by Year for 504 Firms**



Source: Tabulated by The Urban Institute using samples of SBA administrative files with matches from D&B for firms included in multivariate analyses of factors associated with employment growth.

**Figure 7: Employment by Year for SBIC Firms, Taxes Excluded**



Source: Tabulated by The Urban Institute using samples of SBA administrative files with matches from D&B for firms included in multivariate analyses of factors associated with employment growth.

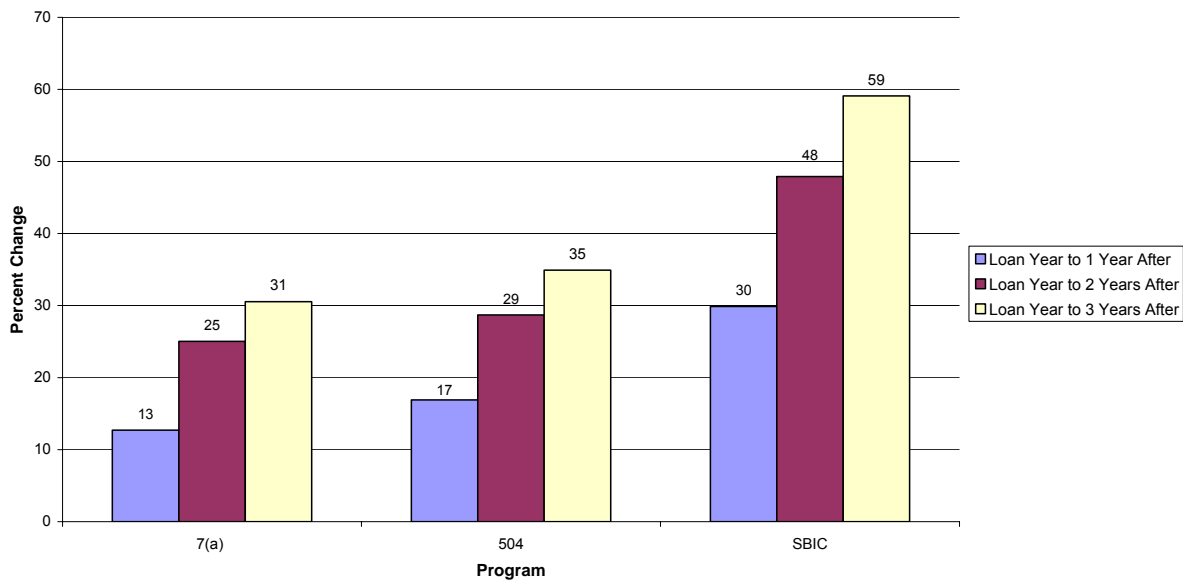


Again, one should take care in interpreting employment data for the year of financing because this may represent employment both before and after SBA assistance. And, one should note that the composition of firms shown in the pre-financing years may be slightly different from the composition of firms in the post-financing years (i.e., the outcomes presented two and three years before financing are based on a subset of firms in the key analytical sample).

### Percent Change in Employment

As with sales, a percent change analysis was employed to measure proportional increases at the firm level, which helps to take into account relative changes for both large and small firms.

**Figure 8: Difference in Employment after Financing for 7(a), 504, and SBIC Firms**



Source: Tabulated by The Urban Institute using samples of SBA administrative files with matches from D&B for firms included in multivariate analyses of factors associated with employment growth.

The analysis found that percent change in employment is greater in the years immediately following receipt of financing. SBIC firms had the highest rate of change, and 7(a) firms had lowest. Firms in the SBIC program experienced a 30 percent increase in employment between the year of financing and one year after financing, but it took another two years for the overall increase in employees to reach 59 percent (see Figure 8). Similarly, firms in the 504



program experienced a 17 percent increase in employment in the first year after financing, but took another two years to double the increase to 34.9 percent from the year of financing. Firms in the 7(a) program saw a lower percentage change in employment than firms in the 504 or SBIC program, but the rate of increase did not taper as it did with those two programs. In the first year, 7(a) firms saw a 13 percent increase in employment, while in the second year that increase almost doubled to 25.0 percent. By the third year, the rate of increase slowed to 5.5 percentage points, for a total increase of 30.5 percent from the year of financing to three years after financing.

### ***Survival***

Survival rates up to six years after financing were examined for existing and start-up firms, both together and separately. The survival analysis employed two samples of firms, each of which were more broadly defined than those used to analyze sales or employment. One provides an upper-bound estimate, and the other provides a lower-bound estimate of firm survival. For both estimates, firms were assumed to have survived if D&B had information on those firms in 2005. All firms in the Performance Analysis samples (regardless of whether D&B found a match), were used to calculate the upper-bound estimates, based on the assumption that if D&B did not find a match for the firm or the firm was missing data for a given year, the firm did not survive (see Table 4). This was considered to be an upper-bound because firms may not have had D&B matches for reasons other than going out of business (i.e., being bought or acquired). The lower-bound estimate used firms from the Performance Analysis samples that had D&B matches. The estimate was based on an assumption that if the firm was missing D&B data for a given year, the firm did not survive. This was considered a lower-bound estimate because it included firms that were successfully matched by D&B and may have been slightly more successful than those not matched by D&B. The “real” survival rate for SBA-assisted businesses, therefore, may lie somewhere between the rates that appear below.

**Table 4. Survival Rate by Year**

Program	Years After Financing	Existing Firms		Start-up Firms		All Firms	
		Lower-bound	Upper-bound	Lower-bound	Upper-bound	Lower-bound	Upper-bound
<b>7(a)</b>	1	78.0	96.1	70.6	97.3	75.8	96.4
	2	75.6	93.1	68.9	94.9	73.6	93.6
	3	73.1	89.9	66.6	91.7	71.1	90.4
	4	70.2	86.4	64.7	89.1	68.5	87.2
	5	69.3	87.5	64.3	93.4	67.8	89.1
	6	64.4	77.4	56.6	76.2	61.9	77.1
<b>504</b>	1	79.6	97.8	68.4	98.3	77.5	97.9
	2	78.5	96.5	66.8	96.0	76.3	96.4
	3	77.4	95.1	66.1	95.0	75.3	95.1
	4	76.3	93.8	64.9	93.3	74.2	93.7
	5	73.0	94.0	65.2	96.0	71.6	94.3
	6	73.5	89.9	61.2	89.7	71.1	89.9
<b>SBIC</b>	1	62.5	92.8	50.2	95.4	57.2	93.6
	2	58.7	87.2	47.9	90.9	54.0	88.5
	3	55.4	82.4	46.6	88.4	51.6	84.5
	4	53.0	78.8	44.7	84.8	49.3	80.8
	5	49.6	74.3	44.0	79.8	46.6	76.5
	6	43.0	72.7	35.2	76.1	39.4	73.9

*Source:* Urban Institute Tabulations of SBA Administrative Data. Firms were assumed to have survived if D&B had information on those firms in 2005. For the lower-bound estimates, firms were assumed to have failed if they did not appear in D&B's database or were missing data. For the upper-bound estimates, firms with D&B matches were assumed to have failed if they were missing data. In calculating the five-year survival rates, only those firms in the 1999 and 2000 cohorts (i.e. the ones that had a chance to survive that long) were used. In calculating the six-year survival rate, only the firms in the 1999 cohorts were used.

For both samples for all three programs, survival rates dropped slightly over time and existing firms tended to have higher survival rates than start-up businesses. Among existing firms in the 7(a) program, upper-bound estimates suggest that 96 percent survived through the first year of the loan, and 77 percent survived through six years after the loan.<sup>9</sup> Using the lower-bound estimates, existing 7(a) firms saw a 78 percent survival rate after one year and a 64 percent survival rate after six years. Lower-bound survival rates for 504 firms were similar to

<sup>9</sup> In calculating the five-year survival rate, only those firms in the 1999 and 2000 cohorts (i.e., the ones that had a chance to survive that long) were used; firms in the 2001 cohort were not used because data available through 2005 would not reflect their survival five years after the loan. For this same reason, only the firms in the 1999 cohorts were used in calculating the six-year survival rate.



7(a) firms; upper-bound rates dropped more slowly, with 98 percent of firms surviving after one year and 90 percent of firms surviving after six years. For existing firms in the SBIC program, lower-bound rates were lower than those of existing 7(a) firms, while upper-bound rates were comparable to 7(a) firms.

The survival rates from this analysis were within the ranges reported for small and minority-owned firms (Perline et al., 2006; Lowry, 2005). For example, reported rates range from 61 percent for black-owned firms after four years and for one-person establishments after five years to 72.6 percent for non-minority firms after four years and 84.3 percent for firms with approximately 500 to 1,000 employees after five years.

### **What explains the changes observed after firms receive financing from the SBA?**

The following section presents the findings from multivariate regression analyses, which were used to identify the factors independently associated with sales and employment. The multivariate models used the same samples as the descriptive analyses above: those firms with complete data one year before financing and three years after financing.

While it is relatively easy to explain the *level* of sales or employment for firms in the 7(a), 504, and SBIC programs, the results of this analysis suggest it is much more difficult to explain the *change* in sales and employment. According to some preliminary models, levels of sales or employment at the time of financing predict about two-thirds of the variation in levels of sales or employment three years following financing. That is, a firm with high sales in the year of financing can be expected to have high sales three years after financing, while a firm with low sales can expect to have low sales three years after financing. The same holds true for employment. But such an analysis of the *level* of sales or employment does not help to explain how the characteristics of a firm relate to the trajectory of a firm's growth in sales or employment after the receiving SBA assistance.

The multivariate models employed here sought to explain percent changes in sales and employment between the year of financing and three years after financing. A three-year outcome was examined because it provides adequate time for firms to use the financial support and see how the assistance translates into changes in sales or employment. Firm, market, and financing characteristics used to explain changes in sales and employment include:

- Firm Characteristics: average employment or sales growth in year before financing, minority ownership, female ownership, veteran ownership (7(a) and 504 only), start-up status, age of firm, and credit score.
- Market Characteristics: industry, region, and local unemployment rate.



- Financing Characteristics: loan or investment amount, interest rate (7(a) and 504 only), and maturity term (7(a) only).

Together, the variables in the multivariate models predicted from two to ten percent of the variation in percent changes in sales and employment. The section below focuses on statistically significant factors related to percent change in sales and employment. All factors reported were significant at the  $p < .10$  level (see Appendix Table F).

The findings were similar for all three programs. Firm age, industry, and region of the country were found to be significantly related to percent change in sales and employment for all three programs. For all three programs, firms that were less than six years old (but not categorized by SBA as start-ups) outperformed firms that were greater than ten years old in both the sales and employment outcomes.<sup>10</sup> Firms located in the West had a significant advantage over firms located in the Midwest or outlying areas in two cases, while firms located in the South had a significant advantage over firms in the Midwest and outlying groups in one case. As discussed below, being in the wholesale industry was found to have both a positive and a negative effect (relative to being in the manufacturing industry) depending on which program and which outcome was examined.

For the 7(a) program, for both percent change in sales and percent change in employment, younger firms experienced greater growth than older firms, and firms in the mining industry experienced greater growth than firms in the manufacturing industry. Pre-loan sales growth, minority ownership, being in the wholesale industry, and region of the country were also significant for 7(a) firms, although not for both sales and employment growth. For firms in the 504 program, younger firms demonstrated more growth than older firms for both percent change in sales and percent change in employment. Additionally, being located in the West (relative to the Midwest or outlying areas), being in the "other services"<sup>11</sup> industry (relative to manufacturing), and loan amount were found to be significant, although not for both percent change in sales and employment. For the SBIC program, younger firms demonstrated greater

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<sup>10</sup> As mentioned in the Methodology section, categorical measures were used in analyzing firm age, region and industry. This approach requires the exclusion of one or more of the categories so that it can be used a reference for the other categories. The reference age group was firms older than 10 years, the reference region was the Midwest and outlying areas, and the reference industry was manufacturing. The reference categories were excluded not because they represent the 'best' or 'worst,' but because they comprise a large enough portion of all firms to compare with firms in the remaining categories.

<sup>11</sup> For example, firms engaged in equipment and machinery repair, promoting or administering religious activities, grant-making, advocacy, dry cleaning and laundry services, personal care services, death care services, pet care services, photo-finishing services, temporary parking services, and dating services (U.S. Census Bureau, 2007).



growth than older firms for both sales and employment outcomes, and firms in the wholesale industry saw greater growth (relative to those in the manufacturing industry). Credit score had a significant, but very small effect on percent change in sales.

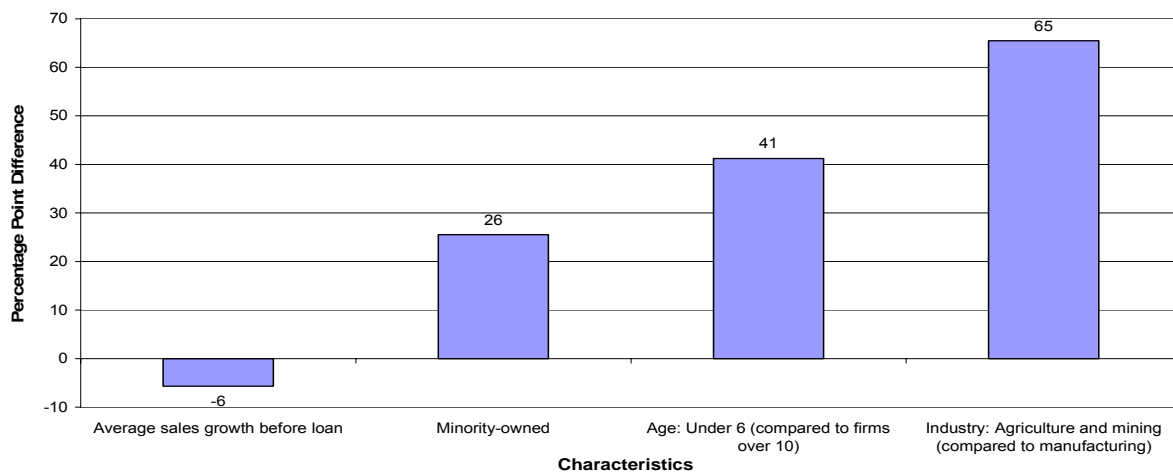
Female ownership, veteran ownership, credit score (with the exception of the small influence on SBIC investment recipients), interest rate, and regional unemployment rate were not significantly related to percent change in sales or employment.

**7(a) Program: Factors that Explain Percent Change in Sales and Employment**

For the 7(a) program, for both percent change in sales and percent change in employment, younger firms experienced greater growth than older firms, and firms in the mining industry experienced greater growth than firms in the manufacturing industry. Pre-loan sales growth, minority ownership, being in the wholesale industry, and region of the country were also significant for 7(a) firms, although not for both sales and employment growth.

As shown in Figure 9, four characteristics significantly were associated with sales outcomes for 7(a) firms: pre-loan sales growth, minority ownership, firm age, and industry. Firms with higher sales growth during the year before the loan have lower sales growth in the three years after the loan than firms with lower sales growth during the year before the loan.

**Figure 9: Difference in Sales Growth for 7(a) Firms Associated with Certain Characteristics, Controlling for Other Factors**



Source: The Urban Institute. Based on ordinary least squares (OLS) regression with percentage change in sales from year of loan to three years after the loan as the dependent variable. Explanatory variables include: Average sales growth in year before loan; Minority ownership; Female ownership; Veteran ownership; Start-up status; Age of firm; Credit score; Industry; Region; Loan amount, interest rate, and maturity term; and Regional unemployment rate.



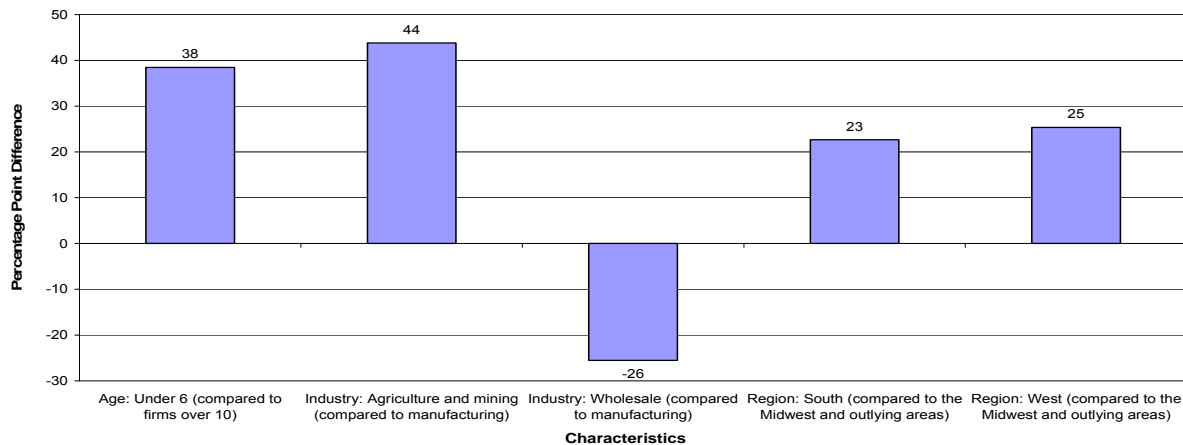


Minority-owned firms demonstrated sales growth that was 26 percentage points greater than non-minority-owned firms. Firms that were less than six years old (but not considered to be start-ups by SBA) demonstrated sales growth that was 41 percentage points greater than firms that had been in business for more than ten years. Finally, firms in the agricultural and mining industries had sales growth rates that were 65 percentage points higher than firms in the manufacturing industry.

Factors not associated with sales growth for 7(a) firms include: female ownership, veteran ownership, start-up status, credit score, region, local unemployment rate, loan amount, interest rate, and maturity term.

As shown in Figure 10, five characteristics in three categories—firm age, industry, and region—were significantly related to percent change in employment for firms receiving 7(a) loans. Firms that were less than six years old (but not considered to be start-ups by SBA) demonstrated employment growth that was 38 percentage points greater than firms that have been in business for more than ten years. Firms in the agricultural and mining industries had employment growth rates that were 44 percentage points higher than firms in the manufacturing industry. Firms in the wholesale industry had employment growth rates that were 26 percentage points lower than firms in the manufacturing industry. Compared to firms located in the Midwest and outlying areas, employment growth rates for firms in the West were 25 percentage points higher, and firms in the South were 23 percentage points higher.

**Figure 10: Difference in Employment Growth for 7(a) Firms Associated with Certain Characteristics, Controlling for Other Factors**



Source: The Urban Institute. Based on ordinary least squares (OLS) regression with percentage change in employment from year of loan to three years after the loan as the dependent variable. Explanatory variables include: Average employment growth in year before loan; Minority ownership; Female ownership; Veteran ownership; Start-up status; Age of firm; Credit score; Industry; Region; Loan amount, interest rate, and maturity term; and Regional unemployment rate.



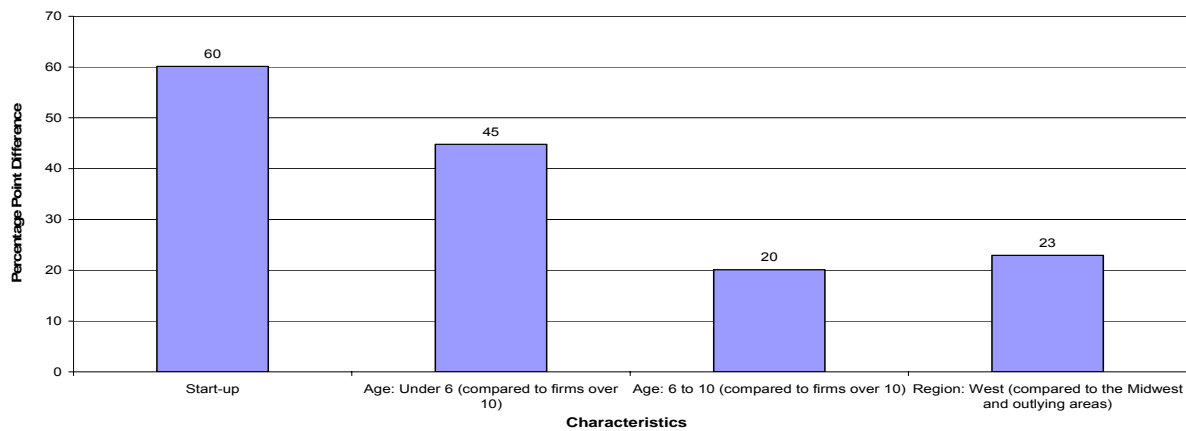
Factors not associated with employment growth for 7(a) firms include: employment growth in the year before the loan, minority ownership, female ownership, veteran ownership, start-up status, credit score, local unemployment rate, loan amount, interest rate, and maturity term.

**504 Program: Factors that Explain Percent Change in Sales and Employment**

For firms in the 504 program, younger firms demonstrated more growth than older firms for both percent change in sales and percent change in employment. Additionally, being located in the West, being engaged in the “other services” industry, and loan amount were found to be significant, although not for both percent change in sales and employment.

As shown in Figure 11, four factors in two categories—firm age and region—were significantly related to percent change in sales for 504 firms. Firms considered start-ups by SBA demonstrated sales growth that was 60 percentage points greater than firms that have been in business for more than ten years. Firms that were less than six years old (but not considered to be start-ups by SBA) demonstrated sales growth that was 45 percentage points higher than firms that have been in business for more than ten years. Firms that were six to ten years old showed sales growth that was 20 percentage points greater than firms older than ten years. As for region, sales growth rates for firms in the West were 23 percentage points higher than firms located in the Midwest and outlying areas.

**Figure 11: Difference in Sales Growth for 504 Firms Associated with Certain Characteristics, Controlling for Other Factors**

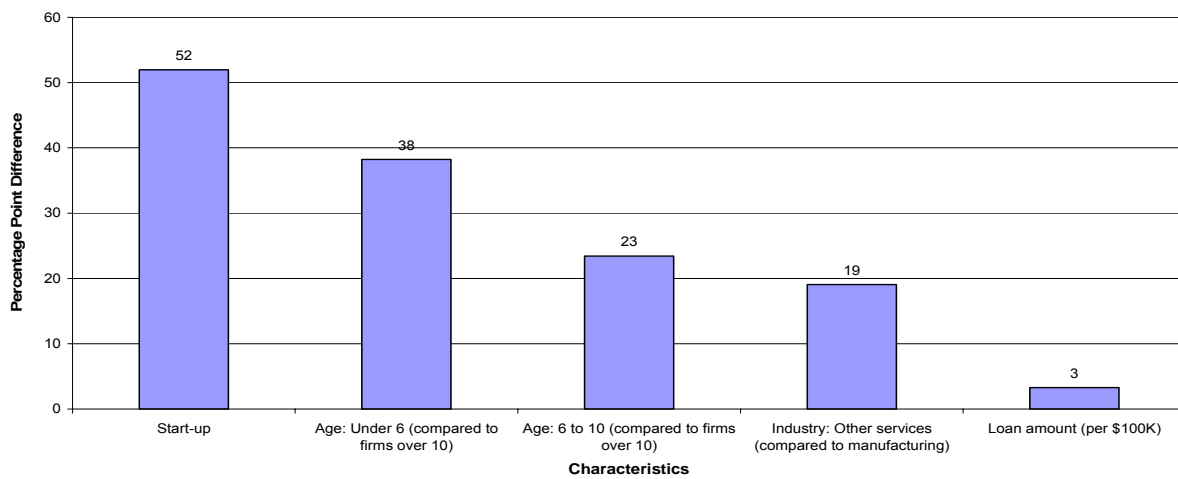


Source: The Urban Institute. Based on ordinary least squares (OLS) regression with percentage change in sales from year of loan to three years after the loan as the dependent variable. Explanatory variables include: Average sales growth in year before loan; Minority ownership; Female ownership; Veteran ownership; Start-up status; Age of firm; Credit score; Industry; Region; Loan amount and interest rate, and Regional unemployment rate.



Factors not associated with sales growth for 504 firms include: sales growth in the year before the loan, minority ownership, female ownership, veteran ownership, industry, local unemployment rate, loan amount, and interest rate.

**Figure 12: Difference in Employment Growth for 504 Firms Associated with Certain Characteristics, Controlling for Other Factors**



Source: The Urban Institute. Based on ordinary least squares (OLS) regression with percentage change in employment from year of loan to three years after the loan as the dependent variable. Explanatory variables include: Average employment growth in year before loan; Minority ownership; Female ownership; Veteran ownership; Start-up status; Age of firm; Credit score; Industry; Region; Loan amount and interest rate; and Regional unemployment rate.

As shown in Figure 12, five factors in three categories—firm age, industry, and loan amount—were associated with percent change in employment for 504 firms. Firms considered start-ups by SBA demonstrated employment growth that was 52 percentage points higher than firms that have been in business for more than ten years. Firms that were less than six years old (but not considered start-ups by SBA) demonstrated employment growth that was 38 percentage points greater than firms that have been in business for more than ten years. Firms that were six to ten years old (and not considered to be start-ups by SBA) demonstrated employment growth that was 23 percentage points greater than firms that have been in business for more than ten years.<sup>12</sup> As for industry, compared with firms in the manufacturing industry, employment growth for firms in the other services and public administration industries is 19 percentage points higher. Lastly, larger SBA loan amounts are associated with greater

<sup>12</sup> Additionally, the age category for firms missing information on the age of the firm was found to be statistically significant. Because no generalizations could be drawn about these firms, this factor was not included in Figure 12.



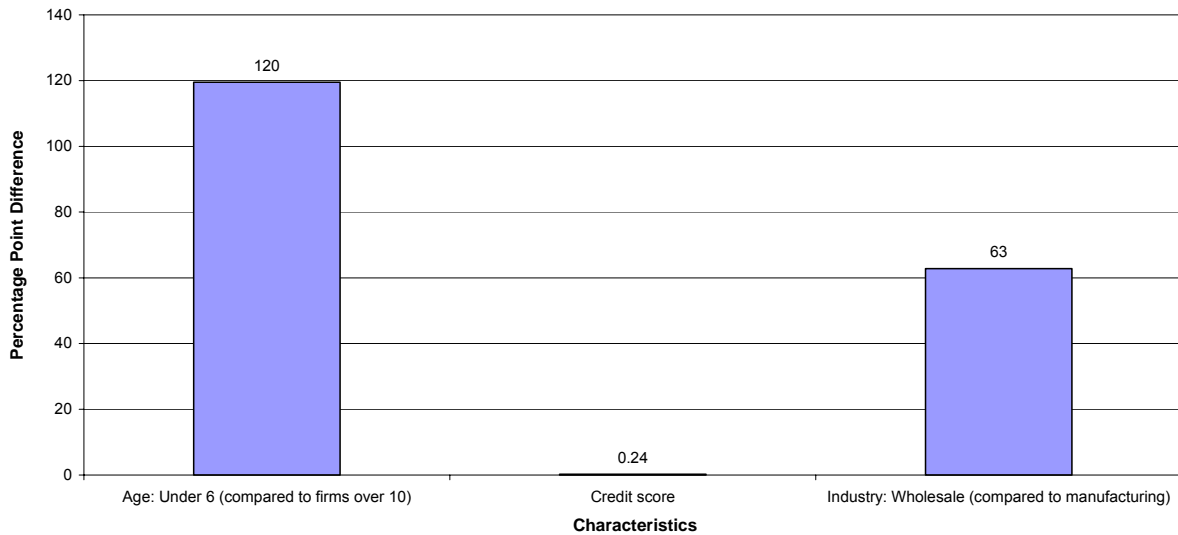
employment growth; an additional \$100,000 is associated with a small (3 percentage point), but significant increase in employees.

Factors not associated with employment growth for 504 firms include: employment growth in the year before the loan, minority ownership, female ownership, veteran ownership, credit score, region, local unemployment rate, and interest rate.

**SBIC: Factors that Explain Percent Change in Sales and Employment**

For the SBIC program, younger firms demonstrated greater growth than older firms for both sales and employment outcomes, and firms in the wholesale industry saw greater growth (compared to those in manufacturing). Credit score had a significant, but very small relationship to percent change in sale.

**Figure 13: Difference in Sales Growth for SBIC Firms Associated with Certain Characteristics, Controlling for Other Factors**



Source: The Urban Institute. Based on ordinary least squares (OLS) regression with percentage change in sales from year of loan to three years after the loan as the dependent variable. Explanatory variables include: Average sales growth in year before loan; Minority ownership; Female ownership; Veteran ownership; Start-up status; Age of firm; Credit score; Industry; Region; Loan amount; and Regional unemployment rate.

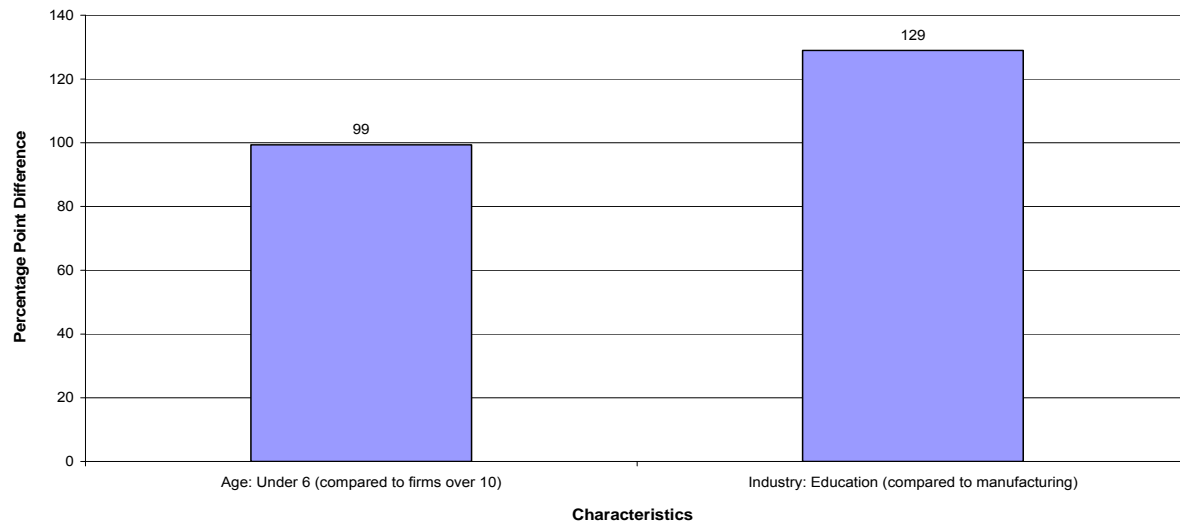
As shown in Figure 13, three characteristics were significantly associated with percent increases in sales: firm age, credit score, and industry. Firms that were less than six years old (but not considered to be start-ups by SBA) demonstrated employment growth that was 120



percentage points greater than firms that have been in business for more than ten years.<sup>13</sup> Firms with higher credit scores had higher employment growth than firms with lower credit scores: A 10-point increase in the commercial credit score was associated with very small (0.24 percentage point) increase in employment. Firms in the wholesale industry had employment growth rates that were 63 percentage points higher than firms in the manufacturing industry.

Factors not associated with sales growth for SBIC firms include: sales growth in the year before financing, minority ownership, female ownership, veteran ownership, start-up status, region, local unemployment rate, and financing amount.

**Figure 14: Difference in Employment Growth for SBIC Firms Associated with Certain Characteristics, Controlling for Other Factors**



*Source: The Urban Institute. Based on ordinary least squares (OLS) regression with percentage change in employment from year of loan to three years after the loan as the dependent variable. Explanatory variables include: Average employment growth in year before loan; Minority ownership; Female ownership; Veteran ownership; Start-up status; Age of firm; Credit score; Industry; Region; Loan amount; and Regional unemployment rate.*

As shown in Figure 14, two factors were significantly related to percent change in employment for firms receiving SBIC investment: firm age and industry. Firms that were less than six years old (but not considered to be start-ups by SBA) demonstrated employment growth that was 99 percentage points greater than firms that have been in business for more

<sup>13</sup> Additionally, the age category for firms missing information on the age of the firm was found to be statistically significant. Because no generalizations could be drawn about these firms, this factor was not included in Figure 13.



than ten years. Firms in the education industry demonstrated employment growth that was 129 percentage points higher than firms in the manufacturing industry.

Factors not associated with employment growth for SBIC firms include: employment growth in the year before financing, minority ownership, female ownership, veteran ownership, start-up status, credit score, region, local unemployment rate, and financing amount.

## CONCLUSIONS AND POLICY IMPLICATIONS

The descriptive analyses found that average sales increased over time for firms in 7(a), 504, and SBIC programs, as did average employment. These increases began before the year financing was received and continued each year after financing. The average sales and employment numbers suggest that financing did not give a big boost to firms in terms of level of sales or employment; in most cases, a greater increase was found in the pre-financing years than in the post-financing years. Increases in performance in the pre-financing years may be due in part to the firm's preparations for the financing application or anticipation of impending financing. It is also conceivable that pre-financing success may have motivated the firms' interest in seeking financing to leverage and expand the gains that had already been realized. Increases observed in the post-financing years may or may not be associated with financing received; multivariate analyses were used to identify the independent influence of firm, market, and financing characteristics.

The multivariate analyses further suggest that differences in the term, interest rate, and amount of SBA financing are not significantly associated with increasing sales or employment among firms receiving SBA financing. Instead, the analyses found that firm age, industry, and region of the country were significantly related to percent change in sales and employment for all three programs. For all three programs, younger firms demonstrated more employment and sales growth than older firms. When setting performance standards, SBA may want to take into account the advantages (or disadvantages) these characteristics confer on businesses.

Relatively few factors were significantly related to percent change in sales or employment. That certain explanatory variables were found to be statistically insignificant in relation to these two important outcomes—e.g., firm characteristics such as minority, female, or veteran ownership and credit score and market characteristics such as regional unemployment rate—does not mean that these characteristics were not associated with sales or employment growth. However, these characteristics do not seem to influence the outcomes in a systematic manner, which suggests performance standards need not be different for firms that vary across these categories.



Age of firm, industry, and region were responsible for explaining two to ten percent of the variation in firm performance. Unmeasured characteristics must be responsible for much of the remaining variation. For example, local economic conditions that were not captured in the data available—local zoning regulations, local tax rates, or local and state business assistance programs—may influence the success or failure of an SBA-assisted firm. Other business characteristics that are difficult to quantify, such as a business owner's charisma or business acumen, may play a role in how well a business performs after receipt of SBA financing.

Lastly, it should be noted that if SBA conducts similar research in the future, the agency may want to consider augmenting its administrative data by using sources that can provide updated information or additional elements that may be useful for the agency's performance monitoring efforts. For example, banks that make SBA guaranteed loans could be required to provide interim outcome data and updated contact information for SBA borrowers. Furthermore, SBA could consider establishing an active and more complete longitudinal database with data from multiple sources, including D&B. An active longitudinal database might reduce the difficulties of limited or missing information encountered in the current analysis.



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**APPENDIX TABLES**



**Appendix Table A: SBA Universe: Firm-Level Characteristics of SBA Firms by Program, 1999–2001**

Key Characteristics	Number			Percent		
	7(a)	504	SBIC*	7(a)	504	SBIC*
Total	110019	11996	1774			
Female Ownership						
At least 50% female-owned	42187	3490	122	38.3	29.1	6.9
Less than 50% female-owned	67832	8506	1652	61.7	70.9	93.1
Missing	0	0	0	0.0	0.0	0.0
Race of Owner						
White	82013	9915	NA	74.5	82.7	NA
African-American	4766	242	NA	4.3	2.0	NA
Hispanic	8238	661	NA	7.5	5.5	NA
Asian	13101	1117	NA	11.9	9.3	NA
Native American	1307	50	NA	1.2	0.4	NA
Multiple Race	294	6	NA	0.3	0.1	NA
Unknown, Undetermined, Refused	300	5	NA	0.3	0.0	NA
Minority Ownership						
Minority-owned	27706	2076	187	25.2	17.3	10.5
Not minority-owned	82013	9915	1587	74.5	82.7	89.5
Missing	300	5	0	0.3	0.0	0.0
Veteran Ownership						
Veteran-owned	12476	1063	9	11.3	8.9	0.5
Not veteran-owned	97535	10933	1765	88.7	91.1	99.5
Missing	8	0	0	0.0	0.0	0.0
Firm Tenure						
Start-up	34679	2164	554	31.5	18.0	31.2
Existing Business	75252	9783	1191	68.4	81.6	67.1
Missing	88	49	29	0.1	0.4	1.6
Census Division and Region						
Northeast	24950	1511	447	22.7	12.6	25.2
Midwest	21274	2891	270	19.3	24.1	15.2
South	31030	2563	531	28.2	21.4	29.9
West	30904	4959	524	28.1	41.3	29.5
Outlying areas	1861	72	2	1.7	0.6	0.1
Missing	0	0	0	0.0	0.0	0.0
Industry						
Ag/Forestry/Fish/Hunt	1249	131	2	1.1	1.1	0.1
Mining/Util/Constr	6761	665	43	6.1	5.5	2.4
Manufacturing	12270	2013	531	11.2	16.8	29.9
Wholesale&RetailTrade/Trans/Warehousing	31303	3067	239	28.5	25.6	13.5
Info/Fin/Insur/REst/Prof/Sci/Tech/Mgmt/Admin/Remed	16582	1721	678	15.1	14.3	38.2
Educ/Health/SocialAssist	8829	1093	98	8.0	9.1	5.5
Arts/Entertain/Rec/Accom/Food	18433	1997	79	16.8	16.6	4.5
Other Services (except Public Admin)	14344	1283	60	13.0	10.7	3.4
Public Administration	77	11	0	0.1	0.1	0.0
Missing	171	15	44	0.2	0.1	2.5
Number of Employees						
Mean	10.8	24.1	101.7			
Median	5	13	23			
Missing	0	0	438			
Size of Investment						
Mean	\$246,092	\$383,619	\$1,099,782			
Median	\$129,800	\$304,000	\$500,000			
Missing	0	0	0			

Source: SBA Administrative Files  
 Tabulated by The Urban Institute (Revised March 2007)  
 \*Taxi companies are excluded from SBIC firms.



**Appendix Table B: Performance Analysis Sample: Firm-Level Characteristics of SBA Firms by Program, 1999–2001**

Key Characteristics	Number			Percent		
	7(a)	504	SBIC*	7(a)	504	SBIC*
Total	4500	4500	2896			
Female Ownership						
At least 50% female-owned	1762	1343	244	39.2	29.8	8.4
Less than 50% female-owned	2738	3157	2652	60.8	70.2	91.6
Missing	0	0	0	0.0	0.0	0.0
Race of Owner						
White	3337	3706	NA	74.2	82.4	NA
African-American	196	92	NA	4.4	2.0	NA
Hispanic	338	249	NA	7.5	5.5	NA
Asian	550	431	NA	12.2	9.6	NA
Native American	53	19	NA	1.2	0.4	NA
Multiple Race	14	3	NA	0.3	0.1	NA
Unknown, Undetermined, Refused	12	0	NA	0.3	0.0	NA
Minority Ownership						
Minority-owned	1151	794	701	25.6	17.6	24.2
Not minority-owned	3337	3706	2195	74.2	82.4	75.8
Missing	12	0	0	0.3	0.0	0.0
Veteran Ownership						
Veteran-owned	512	399	11	11.4	8.9	0.4
Not veteran-owned	3988	4101	2885	88.6	91.1	99.6
Missing	0	0	0	0.0	0.0	0.0
Firm Tenure						
Start-up	1362	864	1044	30.3	19.2	36.0
Existing Business	3133	3614	1760	69.6	80.3	60.8
Missing	5	22	92	0.1	0.5	3.2
Census Division and Region						
Northeast	1010	540	1003	22.4	12.0	34.6
Midwest	867	1091	809	19.3	24.2	27.9
South	1289	981	554	28.6	21.8	19.1
West	1271	1859	528	28.2	41.3	18.2
Outlying areas	63	29	2	1.4	0.6	0.1
Missing	0	0	0	0.0	0.0	0.0
Industry						
Ag/Forestry/Fish/Hunt	43	59	2	1.0	1.3	0.1
Mining/Util/Constr	256	259	43	5.7	5.8	1.5
Manufacturing	542	734	531	12.0	16.3	18.3
Wholesale&RetailTrade/Trans/Warehousing	1249	1127	1361	27.8	25.0	47.0
Info/Fin/Insur/REst/Prof/Sci/Tech/Mgmt/Admin/Remed	680	644	678	15.1	14.3	23.4
Educ/Health/SocialAssist	375	409	98	8.3	9.1	3.4
Arts/Entertain/Rec/Accom/Food	767	767	79	17.0	17.0	2.7
Other Services (except Public Admin)	579	492	60	12.9	10.9	2.1
Public Administration	1	4	0	0.0	0.1	0.0
Missing	8	5	44	0.2	0.1	1.5
Number of Employees						
Mean	10.3	22.3	68.1			
Median	5	13	4			
Missing	0	0	896			
Size of Investment						
Mean	\$246,177	\$382,195	\$735,463			
Median	\$125,000	\$301,000	\$250,000			
Missing	0	0	0			

Source: Samples of SBA Administrative Files  
 Tabulated by The Urban Institute (June 2007)  
 \*Taxi companies are excluded from SBIC firms.



**Appendix Table C: Firms Matched by D&B: Firm-Level Characteristics of SBA Firms by Program, 1999–2001**

Key Characteristics	Number			Percent		
	7(a)	504	SBIC*	7(a)	504	SBIC
Total	3538	3563	1376			
Female Ownership						
At least 50% female-owned	1373	1100	97	38.8	30.9	7.0
Less than 50% female-owned	2165	2463	1279	61.2	69.1	93.0
Missing	0	0	0	0.0	0.0	0.0
Race of Owner						
White	2655	2965	NA	75.0	83.2	NA
African-American	153	68	NA	4.3	1.9	NA
Hispanic	237	193	NA	6.7	5.4	NA
Asian	434	324	NA	12.3	9.1	NA
Native American	39	10	NA	1.1	0.3	NA
Multiple Race	11	3	NA	0.3	0.1	NA
Unknown, Undetermined, Refused	9	0	NA	0.3	0.0	NA
Minority Ownership						
Minority-owned	874	598	145	24.7	16.8	10.5
Not minority-owned	2655	2965	1231	75.0	83.2	89.5
Missing	9	0	0	0.3	0.0	0.0
Veteran Ownership						
Veteran-owned	419	328	8	11.8	9.2	0.6
Not veteran-owned	3119	3235	1368	88.2	90.8	99.4
Missing	0	0	0	0.0	0.0	0.0
Firm Tenure						
Start-up	989	601	390	28.0	16.9	28.3
Existing Business	2545	2942	963	71.9	82.6	70.0
Missing	4	20	23	0.1	0.6	1.7
Census Division and Region						
Northeast	828	407	347	23.4	11.4	25.2
Midwest	691	895	211	19.5	25.1	15.3
South	999	753	403	28.2	21.1	29.3
West	997	1493	413	28.2	41.9	30.0
Outlying areas	23	15	2	0.7	0.4	0.1
Missing	0	0	0	0.0	0.0	0.0
Industry						
Ag/Forestry/Fish/Hunt	28	47	1	0.8	1.3	0.1
Mining/Util/Constr	210	216	35	5.9	6.1	2.5
Manufacturing	429	598	451	12.1	16.8	32.8
Wholesale&RetailTrade/Trans/Warehousing	993	878	172	28.1	24.6	12.5
Info/Fin/Insur/REst/Prof/Sci/Tech/Mgmt/Admin/Remed	533	528	510	15.1	14.8	37.1
Educ/Health/SocialAssist	299	323	74	8.5	9.1	5.4
Arts/Entertain/Rec/Accom/Food	589	571	54	16.6	16.0	3.9
Other Services (except Public Admin)	451	396	49	12.7	11.1	3.6
Public Administration	0	2	0	0.0	0.1	0.0
Missing	6	4	30	0.2	0.1	2.2
Number of Employees						
Mean	10.7	21.7	106.7			
Median	5	12	26.5			
Missing	0	0	320			
Size of Investment						
Mean	\$245,287	\$370,942	\$1,082,453			
Median	\$127,000	\$289,000	\$500,000			
Missing	0	0	0			

Source: Samples of SBA Administrative Files with matches from D&B  
 Tabulated by The Urban Institute (February 2007)

\*Taxi companies are excluded from SBIC firms.



**Appendix Table D: Firms Matched by D&B and Included in Employment Performance Model: Firm-Level Characteristics of SBA Firms by Program, 1999–2001**

Key Characteristics	Number			Percent		
	7(a)	504	SBIC*	7(a)	504	SBIC*
Total	1619	2203	609			
Female Ownership						
At least 50% female-owned	597	684	47	36.9	31.0	7.7
Less than 50% female-owned	1022	1519	562	63.1	69.0	92.3
Missing	0	0	0	0.0	0.0	0.0
Race of Owner						
White	1227	1859	NA	75.8	84.4	NA
African-American	63	35	NA	3.9	1.6	NA
Hispanic	99	133	NA	6.1	6.0	NA
Asian	207	167	NA	12.8	7.6	NA
Native American	18	7	NA	1.1	0.3	NA
Multiple Race	5	2	NA	0.3	0.1	NA
Unknown, Undetermined, Refused	0	0	NA	0.0	0.0	NA
Minority Ownership						
Minority-owned	392	344	47	24.2	15.6	7.7
Not minority-owned	1227	1859	562	75.8	84.4	92.3
Missing	0	0	0	0.0	0.0	0.0
Veteran Ownership						
Veteran-owned	189	209	4	11.7	9.5	0.7
Not veteran-owned	1430	1994	605	88.3	90.5	99.3
Missing	0	0	0	0.0	0.0	0.0
Firm Tenure						
Start-up	154	167	92	9.5	7.6	15.1
Existing Business	1462	2026	504	90.3	92.0	82.8
Missing	3	10	13	0.2	0.5	2.1
Census Division and Region						
Northeast	409	249	146	25.3	11.3	24.0
Midwest	304	531	108	18.8	24.1	17.7
South	400	407	178	24.7	18.5	29.2
West	502	1004	176	31.0	45.6	28.9
Outlying areas	4	12	1	0.2	0.5	0.2
Missing	0	0	0	0.0	0.0	0.0
Industry						
Ag/Forestry/Fish/Hunt	4	18	1	0.2	0.8	0.2
Mining/Util/Constr	107	155	15	6.6	7.0	2.5
Manufacturing	256	454	254	15.8	20.6	41.7
Wholesale&RetailTrade/Trans/Warehousing	484	552	70	29.9	25.1	11.5
Info/Fin/Insur/REst/Prof/Sci/Tech/Mgmt/Admin/Remed	250	372	203	15.4	16.9	33.3
Educ/Health/SocialAssist	113	176	35	7.0	8.0	5.7
Arts/Entertain/Rec/Accom/Food	195	239	17	12.0	10.8	2.8
Other Services (except Public Admin)	210	236	14	13.0	10.7	2.3
Public Administration	0	1	0	0.0	0.0	0.0
Missing	0	0	0	0.0	0.0	0.0
Number of Employees						
Mean	13.4	23.7	97.6			
Median	6	14	35.5			
Missing	0	0	131			
Size of Investment						
Mean	\$268,719	\$368,280	\$1,180,688			
Median	\$150,000	\$290,000	\$500,000			
Missing	0	0	0			

Source: Samples of SBA Administrative Files with matches from D&B for firms included in multivariate analyses of factors associated with employment growth conducted by the Urban Institute.

Tabulated by The Urban Institute (June 2007)

\*Taxi companies are excluded from SBIC firms.

**Appendix Table E: Firms Matched by D&B and Included in Sales Performance Model: Firm-Level Characteristics of SBA Firms by Program, 1999–2001**

Key Characteristics	Number			Percent		
	7(a)	504	SBIC*	7(a)	504	SBIC*
Total	1570	2146	582			
Female Ownership						
At least 50% female-owned	582	668	45	37.1	31.1	7.7
Less than 50% female-owned	988	1478	537	62.9	68.9	92.3
Missing	0	0	0	0.0	0.0	0.0
Race of Owner						
White	1193	1811	NA	76.0	84.4	NA
African-American	57	32	NA	3.6	1.5	NA
Hispanic	96	130	NA	6.1	6.1	NA
Asian	203	164	NA	12.9	7.6	NA
Native American	17	7	NA	1.1	0.3	NA
Multiple Race	4	2	NA	0.3	0.1	NA
Unknown, Undetermined, Refused	0	0	NA	0.0	0.0	NA
Minority Ownership						
Minority-owned	377	335	47	24.0	15.6	8.1
Not minority-owned	1193	1811	535	76.0	84.4	91.9
Missing	0	0	0	0.0	0.0	0.0
Veteran Ownership						
Veteran-owned	182	201	4	11.6	9.4	0.7
Not veteran-owned	1388	1945	578	88.4	90.6	99.3
Missing	0	0	0	0.0	0.0	0.0
Firm Tenure						
Start-up	146	164	85	9.3	7.6	14.6
Existing Business	1421	1972	484	90.5	91.9	83.2
Missing	3	10	13	0.2	0.5	2.2
Census Division and Region						
Northeast	399	242	144	25.4	11.3	24.7
Midwest	299	517	110	19.0	24.1	18.9
South	383	390	168	24.4	18.2	28.9
West	485	985	159	30.9	45.9	27.3
Outlying areas	4	12	1	0.3	0.6	0.2
Missing	0	0	0	0.0	0.0	0.0
Industry						
Ag/Forestry/Fish/Hunt	3	18	1	0.2	0.8	0.2
Mining/Util/Constr	102	152	15	6.5	7.1	2.6
Manufacturing	247	436	247	15.7	20.3	42.4
Wholesale&RetailTrade/Trans/Warehousing	474	537	67	30.2	25.0	11.5
Info/Fin/Insur/REst/Prof/Sci/Tech/Mgmt/Admin/Remed	238	360	185	15.2	16.8	31.8
Educ/Health/SocialAssist	108	175	35	6.9	8.2	6.0
Arts/Entertain/Rec/Accom/Food	199	236	18	12.7	11.0	3.1
Other Services (except Public Admin)	199	231	14	12.7	10.8	2.4
Public Administration	0	1	0	0.0	0.0	0.0
Missing	0	0	0	0.0	0.0	0.0
Number of Employees						
Mean	13.5	23.6	119.5			
Median	6	14	37			
Missing	0	0	123			
Size of Investment						
Mean	\$268,927	\$366,224	\$1,204,505			
Median	\$150,000	\$290,000	\$500,000			
Missing	0	0	0			

Source: Samples of SBA Administrative Files with matches from D&B for firms included in multivariate analyses of factors associated with sales growth conducted by the Urban Institute.

Tabulated by The Urban Institute (June 2007)

\*Taxi companies are excluded from SBIC firms.



**Appendix Table F. Association of Firm, Market, and Financing Characteristics with Percent Change in Sales and Employment, Controlling for Other Factors**

	7(a)		504		SBIC	
	Sales	Employment	Sales	Employment	Sales	Employment
Intercept	0.16	-0.25	-0.09	0.46	-0.42	-0.15
Average Growth in Year Before Loan	-0.06 *	-0.06	0.00	-0.02	0.00	0.00
Minority Ownership (Non-Minority)						
Minority	0.26 *	0.04	-0.18	-0.10	-0.55	-0.28
Female Ownership (Less than 50% Female Owned)						
At least 50% Female Owned	0.14	0.03	0.00	-0.10	-0.59	-0.41
Veteran Ownership (Non-Veteran)						
Veteran	0.06	-0.10	-0.12	-0.08		
Firm Age and Start-up Status (Non-start-up, age is greater than 10 years old)						
Start-up, any age	0.26	0.10	0.60 ***	0.52 ***	0.06	0.48
Non-start-up, age is less than 6 years old	0.41 ***	0.38 ***	0.45 ***	0.38 ***	1.20 ***	0.99 ***
Non-start-up, age is 6 to 10 years old	0.14	0.02	0.20 *	0.23 ***	-0.08	0.01
Non-start-up, age is missing	-0.32	-0.10	-0.05	0.44 *	2.10 ***	0.47
Credit Score	0.0009	0.0005	-0.0004	-0.0005	0.0024 **	0.0017
Industry (Manufacturing)						
Ag/Forestry/Fish/Hunt/Mining/Util/Constr	0.65 **	0.44 **	0.16	0.07	-0.52	0.00
Wholesale&RetailTrade/Trans/Warehousing	-0.16	-0.26 **	-0.09	0.10	0.63 *	0.04
Info/Fin/Insur/REst/Prof/Sci/Tech/Mgmt/Admin/Re	0.13	-0.01	-0.20	0.07	-0.31	0.18
Educ/Health/SocialAssist	0.02	-0.17	-0.29	0.01	0.57	1.29 ***
Arts/Entertain/Rec/Accom/Food	-0.23	-0.11	-0.09	0.15	0.16	-0.38
Other Services/Public Admin	-0.18	-0.23	-0.13	0.19 *	-0.17	-0.18
Region (Midwest and Outlying Areas)						
Northeast	0.01	0.03	-0.09	-0.04	-0.24	-0.15
South	0.02	0.23 *	0.21	-0.01	0.33	-0.02
West	0.04	0.25 **	0.23 *	0.11	0.56	-0.12
Unemployment Rate Two Years After Loan	-0.04	0.02	0.04	-0.03	-0.03	-0.06
Financing Amount (per \$100,000)	0.02	0.01	0.00	0.03 ***	0.00	0.00
Interest Rate	-0.01	0.01	0.05	-0.01		
Maturity Term	0.00	0.00				
N	1,570	1,619	2,146	2,203	582	609
Adjusted Wald F	1.60 **	2.41 ***	1.79 **	3.07 ***	3.18 ***	1.74 ***
Adjusted R <sup>2</sup>	0.01	0.02	0.01	0.02	0.07	0.02

Source: The Urban Institute. Based on ordinary least squares (OLS) regression with percentage change in sales or employment from year of financing to three years after financing as the dependent variable. Explanatory variables include: Average sales or employment growth in year before loan (consistent with dependent variable); Minority ownership; Female ownership; Veteran ownership; Start-up status; Age of firm; Credit score; Industry; Region; Financing amount, interest rate, and maturity term; and Regional unemployment rate.

Note: 504 model excludes loan maturity term, SBIC model excludes veteran ownership, loan interest rate, and loan maturity term. \*p<.10, \*\*p<.05, \*\*\*p<.01