



National Occupational Framework: Transit Coach Operator

Transit coach operators drive a bus or motor coach on regular routes or charters. They properly and safely operate the vehicle during the day and night and in various weather and road conditions, following traffic laws and safety requirements to safely transport passengers to their destination. They also provide customer service and assistance to passengers.

Transit Coach Operator
National Occupational Framework
<https://urbn.is/4iMATNZ>



Apprenticeship: A Solution for Recruiting and Training Transit Coach Operators

Apprenticeship programs combine learning on the job and in the classroom to train workers in the exact skills needed by employers. Transit coach operators transport people between various locations and often work for municipal transit organizations or private bus companies. Apprenticeships can equip workers with the driving and communication skills and knowledge of state and municipal traffic laws needed to obtain a commercial driver's license and enter this important occupation.



Apprenticeship Benefits:

90%
employment retention for apprentices

86%
of employers with programs recommend apprenticeship

\$1.44
return on investment for every dollar spent

WHAT'S INCLUDED IN A NATIONAL OCCUPATIONAL FRAMEWORK?

- background information to help you learn more about the occupation
- comprehensive list of the competencies apprentices need to do the job
- building blocks of information for employers developing a registered apprenticeship program

Questions? Visit the National Apprenticeship Resource Hub at apprenticeships.urban.org or contact the Urban Institute at apprenticeship@urban.org.



This project has been funded, either wholly or in part, with federal funds from the Department of Labor, Employment and Training Administration under Cooperative Grant Number AP-36653-21-75-A-11. The contents of this publication do not necessarily reflect the views or policies of the Department of Labor, nor does mention of trade names, commercial products, or organizations imply endorsement of the same by the US Government.