



National Occupational Framework:

Medical Records and Health Information Technician

Medical records and health information technicians (medical coders) maintain patient medical records by assigning diagnosis and procedure codes for medical services. They also review patient records for accuracy, retrieve records for insurance reimbursement and data analysis, and serve as the liaison between health care providers and insurance billing offices.

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<https://urbn.is/4iqXyPI>



Apprenticeship: A Solution for Recruiting and Training Medical Records and Health Information Technicians

Apprenticeship programs combine learning on the job and in the classroom to train workers in the exact skills needed by employers. Medical records and health information technicians play a critical role in the health care industry by ensuring that patient records are up to date, and demand for these workers is growing. Apprenticeships can equip these workers with the medical terminology and technology knowledge and skills needed to enter and succeed in this critical occupation.



Apprenticeship Benefits:

90%
employment retention for apprentices

86%
of employers with programs recommend apprenticeship

\$1.44
return on investment for every dollar spent

WHAT'S INCLUDED IN A NATIONAL OCCUPATIONAL FRAMEWORK?

- background information to help you learn more about the occupation
- comprehensive list of the competencies apprentices need to do the job
- building blocks of information for employers developing a registered apprenticeship program

Questions? Visit the National Apprenticeship Resource Hub at apprenticeships.urban.org or contact the Urban Institute at apprenticeship@urban.org.



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