



National Occupational Framework: Community Health Worker

Community health workers promote the health of individuals and communities. They provide health education and services to communities and help individuals navigate health and social service systems. They also work with health and social service systems to educate them about community cultural norms to improve the cultural competence of health care delivery.

Community Health Worker
National Occupational Framework
<https://urban.is/4fd7Xvl>



Apprenticeship: A Solution for Recruiting and Training Community Health Workers

Apprenticeship programs combine learning on the job and in the classroom to train workers in the exact skills needed by employers. Community health workers are trusted members of the communities they serve, and they play a critical role in providing health education and services to individuals in these communities. Apprenticeships prepare workers with the health care and service delivery knowledge and outreach communication skills they need to succeed in this important occupation.



Apprenticeship Benefits:

90%
employment retention for apprentices

86%
of employers with programs recommend apprenticeship

\$1.44
return on investment for every dollar spent

WHAT'S INCLUDED IN A [NATIONAL OCCUPATIONAL FRAMEWORK](#)?

- background information to help you learn more about the occupation
- comprehensive list of the competencies apprentices need to do the job
- building blocks of information for employers developing a registered apprenticeship program

Questions? Visit the National Apprenticeship Resource Hub at apprenticeships.urban.org or contact the Urban Institute at apprenticeship@urban.org.



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