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Applying Procedural Justice in Community Supervision

Technical Appendixes

Jesse Jannetta, Daniel S. Lawrence, and Travis Reginal March 2021

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Introduction

These appendixes document the technical steps taken for and present more detailed analytical findings supporting the report *Applying Procedural Justice in Community Supervision: Assessment of Pilot Testing in the Georgia Department of Community Supervision:* (Jannetta, Lawrence, and Reginal 2021). That report describes work undertaken by the Urban Institute, the American Probation and Parole Association, and the Center for Court Innovation to develop, pilot, and conduct a quantitative assessment of a new procedural justice training curriculum for community supervision officers in the Georgie Department of Community Supervision (DCS). These appendixes do the following:

- Appendix A details the assessment of supervision officers' interactions with people on supervision using body camera footage.
- Appendix B details findings from surveys of people under DCS supervision.
- Appendix C details results of supervision outcome models.

Appendix A. Officer Interactions with People on Supervision

The Urban research team worked to obtain consent from officers and supervisees involved in interactions with each other. We did this during the pilot training, where roughly half the officers in the training (21 of 41 nonsupervisor participants) agreed to allow researchers to review their body camera footage. To obtain consent from supervisees, we administered a pretraining baseline survey to a sample of people supervised by the officers who participated in the training. In that survey, we included a question requesting their consent to review body camera footage that they appeared in.

We then requested body camera metadata from DCS that included records of all body camera videos recorded from July 1, 2019, through November 30, 2019, by officers who participated in the training that occurred on September 10, 2019. We then identified the universe of videos for which we had obtained consent from both the officer and supervisee, producing a sample of 102 video interactions, 54 of which were recorded before the training (24 supervisees and 15 officers) and 48 of which were recorded after (19 supervisees and 12 officers). The average length of the pretraining videos was 6.5 minutes (median=5.3), and the average length of the posttraining videos was 4.9 minutes (median=4.1). These lengths made it feasible for Urban to code data from all 102 videos.

Urban also developed the data collection instrument concurrently with the sample. An advantage of conducting all the observations retrospectively was that it allowed us to develop items that tracked the skills as emphasized in the final version of the training, as well as the supporting tools provided by the faculty. After several review iterations with collaboration from CCI and APPA, and with input and feedback from Arnold Ventures, Urban finalized the data collection instrument. Response options on the procedural justice items ranged from 1 ("Never or Does not do at any point") to 5 ("Always or Done in a very clear way"), meaning higher scores on the scales indicated greater presence of procedural justice behavior.

After finalizing the tool and the sample of videos, we provided DCS with the URLs for the videos we needed, and scheduled time to access them from the DCS central office in Atlanta. Urban randomly assigned footage cases across three reviewers, each of whom used the data collection instrument to code 68 video files. For each reviewer, each half of their video files was randomly assigned to be coded by the other two reviewers. Thus all 102 interactions were coded by two reviewers. The reviewers covered their computer screens to obscure whether interactions occurred before or after the training (although there were aspects of the discussion, such as references to the Fourth of July or Halloween, that made it clear roughly when the conversations happened).

Interactions between a DCS officer and supervisee occurred in 92 of the 102 videos; in the other 10, the officer interacted with other people during an attempted home contact, usually another member of the household when the supervisee was not home. We assessed interrater reliability across each pair of reviewers using the Krisppendorff's alpha reliability estimate for the 92 videos in which there was an interaction. Results found that the Krisppendorff statistic ranged from 0.72 to 0.78 depending on the pair of reviewers, indicating that agreement between reviewers was fair. As such, the codings for each interaction from the two reviewers were averaged together. We used the Cronbach's alpha statistic to assess scale reliability for items in each procedural justice domain. We removed some items from the scale because they reduced the scale alpha substantially. Scale and individual item results are reported in tables A.1 through A.5.

TABLE A.1

Change in Respect Items

			Pre (n=54) mean (SD)	Post (n=48) mean (SD)	Significance
Officer refers to the supervisee i respectful form.	supervisee in formal (e.g., Mr./Mrs.) or			3.87 (0.73)	n.s.
Officer tone of voice sounds enga	aging and unsc	ripted.	4.21 (0.62)	4.46 (0.62)	p < 0.10
Officer shows respect for the sup phrases like 'I know your time is being on time' and apologizing fo	pervisee's time /aluable' or 'Th r late starts.	2.02 (1.08)	2.20 (1.15)	n.s.	
Officer invites supervisee to flag disrespectful so they can discuss	any practices	1.07 (0.31)	1.11 (0.35)	n.s.	
Officer uses respectful manner o supervisee.	4.28 (0.50)	4.49 (0.53)	p < 0.10		
During home visits, officer shower regarding the unscheduled and in	1.85 (0.81)	1.83 (0.88)	n.s.		
Respect scale			2.85 (0.39)	2.99 (0.45)	n.s.
Scale Mean	SD	Min	Max	Skew (SE)	Cronbach's Alpha
2.92	0.42	2.17	4.25	0.65 (0.25)	0.58

Source: Urban analysis of Georgia Department of Community Supervision body camera footage. **Notes:** n.s. = not significant; SD = standard deviation.

Two items in the instrument were not included in the respect scale calculation. The first, "Officer uses language like 'offender' in conversation with supervisee, within earshot of supervisee, or even in

reading official documents," was excluded because there were not interactions observed in which this occurred. The second, "Officer makes eye contact with the supervisee," was not a practice that was possible to determine via the body camera video, an outcome the research team anticipated, but did not want to exclude from consideration before viewing the videos.

In 32 pretraining and 24 posttraining videos, officers interacted with a supervisee's family member or another person present in the household. Two items focused on officers' respectful treatment to those people, using similar wording as the last two items in the respect scale; however, scores did not significantly change from before to after the training.

TABLE A.2

Change in Helpfulness Items

				Pre (n=54) mean (SD)	Post (n=48) mean (SD)	Significance
Officer discusses t setting goals or dis	imetables, barrier scussing supervisi	rs, and priorities on requirements	3.07 (1.12)	3.26 (1.22)	n.s.	
Officer offers indi help with problem	vidualized referra s identified by the	ls or other resou supervisee.	2.07 (1.41)	1.76 (1.05)	n.s.	
Officer demonstrates familiarity with relevant local resources.				2.23 (1.22)	2.00 (1.18)	n.s.
Officer asks supervisee if there's anyone they'd like present during future status meetings.				1.03 (0.22)	1.03 (0.22)	n.s.
Officer answers questions asked by the supervisee.			4.23 (0.83)	4.52 (0.97)	n.s.	
Officer asks supervisee how officer can better understand supervisee's individual needs and motivations.			1.87 (0.70)	1.71 (0.71)	n.s.	
Helpfulness scale		2.29 (0.81)	2.21 (0.74)	n.s.		
S	Scale Mean	SD	Min	Max	Skew (SE)	Cronbach's Alpha
	2.25	0.77	1.00	4.08	0.17 (0.25)	.70

Source: Urban analysis of Georgia Department of Community Supervision body camera footage. **Notes:** n.s. = not significant; SD = standard deviation.

TABLE A.3

Change in Neutral Decisionmaking Items

			Pre (n=54) mean (SD)	Post (n=48) mean (SD)	Significance
Officer tells supervisee that his/l priority for the officer.	1.33 (0.47)	1.38 (0.58)	n.s.		
Officer makes commentary that derogatory, insensitive, or biased ethnicity, gender, etc. ^a	1.04 (0.23)	1.00 (0.00)	n.s.		
Officer demonstrated interest in success/compliance.	3.81 (0.95)	3.87 (0.82)	n.s.		
Officer invites supervisee to proplan via the PROACT matrix. ^a	1.04 (0.29)	1.00 (0.00)	n.s.		
Officer explains the reasoning behind any decisions made regarding the supervisee.			2.90 (1.17)	2.95 (1.25)	n.s.
Officer notes which rules apply to all supervisees and when and why exceptions exist, including any add-on or individualized conditions whenever possible.			1.81 (1.03)	1.57 (0.95)	n.s.
Neutral Decisionmaking Scale		2.40 (0.71)	2.41 (0.66)	n.s.	
Scale Mean	SD	Min	Max	Skew (SE)	Cronbach's Alpha
2.40	0.68	1.00	4.13	0.02 (0.25)	0.72

Source: Urban analysis of Georgia Department of Community Supervision body camera footage.

Notes: n.s. = not significant; SD = standard deviation.

^a Excluded from scale due to reducing alpha substantially.

There were two items not used to calculate the neutral decisionmaking scale score because of their inclusion reducing the overall scale alpha: (1) derogatory, insensitive, or biased commentary by the officer, and (2) opportunity to provide input on the supervision plan via the PROACT matrix. In both cases, these almost never occurred in the observed interactions.

TABLE A.4

Change in Understanding Items

		Pre (n=54) mean (SD)	Post (n=48) mean (SD)	Significance
ne interaction, the officer briefly summarizes e meeting/appointment/interaction.		1.63 (0.76)	1.76 (1.11)	n.s.
body worn came	era. ^a	1.00 (0.00)	1.08 (0.52)	n.s.
understanding is er to answer any	,	1.39 (0.48)	1.63 (0.73)	p < 0.10
at the officer an	d DCS	1.14 (0.36)	1.10 (0.25)	n.s.
Officer explains any technical terms and acronyms used. ^a			1.94 (1.42)	n.s.
Officer uses plain language and avoids jargon or acronyms throughout the interaction.			4.82 (0.45)	p < 0.01
Officer explains language in forms rather than simply reading them verbatim. ^a			3.17 (1.89)	n.s.
At the conclusion of the interaction, the officer summarizes decisions, expectations or next steps for the supervisee and verifies that he/she understands them.			3.28 (1.16)	p < 0.05
At the conclusion of the interaction, the officer asks what questions or concerns the supervisee has about what they discussed or next steps.			2.74 (0.98)	p < 0.05
		2.27 (0.50)	2.56 (0.52)	p < 0.05
SD	Min	Max	Skew (SE)	Cronbach's Alpha
0.53	1.33	3.83	0.21 (0.25)	0.70
	officer briefly sum nent/interaction body worn came understanding is er to answer any at the officer an and acronyms us ds jargon or acro ther than simply the officer summ for the supervise m. the officer asks we has about what SD 0.53	officer briefly summarizes nent/interaction. body worn camera. ^a understanding is er to answer any at the officer and DCS and acronyms used. ^a ds jargon or acronyms ther than simply reading for the supervisee and m. the officer asks what a has about what they SD Min 0.53 1.33	Pre (n=54) mean (SD)officer briefly summarizes nent/interaction.1.63 (0.76)body worn camera. a1.00 (0.00)understanding is er to answer any1.39 (0.48)at the officer and DCS1.14 (0.36)and acronyms used. a2.25 (1.03)ds jargon or acronyms4.50 (0.68)ther than simply reading m.3.22 (1.30)the officer summarizes for the supervisee and m.2.70 (1.19)the officer asks what e has about what they2.23 (1.01)SDMinMax 3.83	Pre (n=54) mean (SD) Post (n=48) mean (SD) officer briefly summarizes nent/interaction. 1.63 (0.76) 1.76 (1.11) body worn camera. ^a 1.00 (0.00) 1.08 (0.52) understanding is er to answer any 1.39 (0.48) 1.63 (0.73) at the officer and DCS 1.14 (0.36) 1.10 (0.25) and acronyms used. ^a 2.25 (1.03) 1.94 (1.42) ds jargon or acronyms 4.50 (0.68) 4.82 (0.45) ther than simply reading 3.22 (1.30) 3.17 (1.89) the officer summarizes for the supervisee and m. 2.70 (1.19) 3.28 (1.16) m. 2.27 (0.50) 2.56 (0.52) SD Min Max Skew (SE) 0.53 1.33 3.83 0.21 (0.25)

 ${\small \textbf{Source:}}\ Urban\ analysis\ of\ Georgia\ Department\ of\ Community\ Supervision\ body\ camera\ footage.$

Notes: n.s. = not significant; SD = standard deviation.

^a Excluded from scale due to reducing alpha substantially.

There were three items not used to calculate the understanding scale score. The officer acknowledging the use of the body-worn camera almost never occurred in the observed interactions and its inclusion in the scale substantially reduced the overall scale alpha. The officers explaining technical terms and acronyms, as well as explaining language in forms, were also rare events but were valid exclusions from the coding (i.e., responses with "n/a") owing to the officer either not using technical terms, acronyms, or forms. As such, they were also excluded from the scale development owing to low response levels.

TABLE A.5

Change in Voice Items

			Pre (n=54) mean (SD)	Post (n=48) mean (SD)	Significance
Officer demonstrates openness requests.	to accommodating supervisee		2.37 (1.38)	2.20 (1.17)	n.s.
Officer invites supervisee to disc disrespectful experience they ma system before.	rvisee to discuss any negative or ence they may have had with the justice			1.31 (0.46)	n.s.
Officer tells supervisee about op feedback or complaints about th	portunities to eir experience.	provide	1.12 (0.26)	1.17 (0.40)	n.s.
Officer allows the supervisee to ask questions.			4.10 (1.25)	3.89 (1.10)	n.s.
Officer invites the supervisee to ask questions.			2.52 (1.11)	2.96 (0.99)	p < 0.10
Officer solicits questions with an	open-ended r	equest	2.06 (0.92)	2.33 (0.81)	n.s.
Officers allows supervisee to explain his/her actions or decisions, and to present his/her perspective on the matters under discussion.			3.88 (1.13)	3.69 (1.34)	n.s.
Officer invites supervisee to explain his/her actions or decisions, and to present his/her perspective on the matters under discussion.			2.23 (0.99)	2.26 (1.01)	n.s.
Voice Scale		2.43 (0.61)	2.48 (0.58)	n.s.	
Scale Mean	SD	Min	Max	Skew (SE)	Cronbach's Alpha
2.45	0.59	1.00	3.63	-0.06 (0.25)	0.75

Source: Urban analysis of Georgia Department of Community Supervision body camera footage. **Notes:** n.s. = not significant; SD = standard deviation.

Appendix B. Perceptions of People on Supervision

Approximately two months before the training, DCS provided the research team with the full list of roughly 2,700 people supervised by the 43 officers selected to participate in the training whose level of supervision required them to be seen by their supervising officer at least monthly. The research team weighted the list of supervisees by their supervision level and randomly selected 750 to invite to participate in the survey. This was done via a short message service message that included a unique URL to the survey, as well as via a paper survey sent by mail. The pretraining survey was conducted in August 2019 and yielded 113 responses. The posttraining survey used the same sample frame of 750 supervisees and methodology, and was conducted in March 2020, yielding 97 responses. Fifty-two respondents responded to both survey waves. Every respondent received a \$10 gift card as an expression of appreciation. Tables B.1 and B.2 detail the sample characteristics of the two survey waves.

TABLE B.1

Survey Respondent Age

	Mear	Mean (SD)				
	Wave 1 (n=113)	Wave 2 (n=97)				
Age	40.34 (11.86)	41.97 (11.99)				

Source: Urban survey of people supervised by the Georgia Department of Community Supervision. **Note:** SD = standard deviation.

TABLE B.2

Survey Respondent Characteristics

	Frequency (%)			
	Wave 1 (n=113)	Wave 2 (n=97)		
Circuit				
Chattahoochee	24 (21.24)	29 (29.90)		
Cherokee	32 (28.32)	24 (24.74)		
Douglas	23 (20.35)	13 (13.40)		
Northeastern	25 (22.12)	25 (25.77)		
Tallapoosa	9 (7.96)	6 (6.19)		
Supervision level				
High	4 (3.52)	4 (4.12)		
Specialized	53 (46.90)	42 (43.30)		
Standard	30 (26.55)	29 (29.90)		
Other	26 (23.01)	22 (22.68)		
Gender				
Male	73 (66.97)	69 (71.88)		
Female	35 (32.11)	25 (26.04)		
Prefer not to self-describe	1 (0.92)	2 (2.08)		
Race				
White	81 (76.42)	71 (74.74)		
Black	21 (19.81)	19 (20.00)		
Other	4 (3.77)	5 (5.27)		
Educational status				
Some high school or less	18 (16.36)	14 (14.58)		
Graduated HS / GED	56 (50.91)	47 (48.96)		
Tech or vocational school	15 (13.64)	14 (14.58)		
Some college or graduated college	21 (19.09)	21 (21.88)		
Employment				
Not currently employed	32 (30.19)	32 (34.04)		
Employed	74 (69.81)	62 (65.96)		
If Employed				
Full time	65 (89.04)	54 (87.10)		
Not full time	8 (10.96)	8 (12.90)		

Source: Urban survey of people supervised by the Georgia Department of Community Supervision.

The survey instrument included 52 questions separated into three sections: questions about the respondent's community supervision officer, questions about their community supervision agency, and questions about their demographic backgrounds. The survey was created to measure supervisees' perceptions of their interactions with community supervision officers and their community supervision agencies. The five common domains of procedural justice (i.e., neutral decisionmaking, understanding, voice, helpfulness, and respect) were assessed. In addition, we asked supervisees about their satisfaction with their community supervision officers and agencies, as well as about their willingness to obey the law. Response options across all items used a five-point Likert scale. We assessed change in the items and domains through independent and paired-sample two-tailed *t*-tests of the mean

difference across waves, as well as of the proportion of item responses of "4" and "5," which corresponded with greater agreement or satisfaction.

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TABLE B.3

Independent Samples Item and Scale Results (Pre n = 113, Post n = 97)

	Scale			Percentage	
Survey question	Alpha	Mean (SD)	Significance	Values	Significance
How satisfied are you with the way you were treated by your CSO? ^{bb}		Pre: 4.43 (1.02) Post: 4.62 (0.91)	1-tailed: p<0.10	Pre: 87.27 Post: 92.47	
How satisfied have you been with your experiences with the staff overall? ^a		Pre: 4.28 (1.08) Post: 4.56 (0.82)	2-tailed: p<0.10 1-tailed: p<0.05	Pre: 82.08 Post: 90.24	1-tailed: p<0.10
Decisionmaking scale ^c	Pre: 0.93 Post: 0.93	Pre: 4.34 (0.84) Post: 4.34 (0.81)			
CSO made decisions based on the facts		Pre: 4.21 (1.04) Post: 4.33 (0.89)		Pre: 83.04 Post: 86.60	
CSO made fair decisions about what to do		Pre: 4.34 (0.88) Post: 4.38 (0.81)		Pre: 86.61 Post: 91.67	
CSO held you to the right standards for supervision conditions		Pre: 4.40 (0.94) Post: 4.32 (0.90)		Pre: 87.50 Post: 90.53	
CSO was fair and impartial		Pre:4.40 (0.85) Post: 4.33 (0.95)		Pre: 87.39 Post: 91.75	
Understanding scale ^c	Pre: 0.90 Post: 0.84	Pre: 4.15 (0.93) Post: 4.23 (0.73)			
CSO gave me the opportunity to describe my situation before decisions were made		Pre: 4.14 (1.15) Post: 4.18 (1.04)		Pre: 79.46 Post: 83.51	
CSO provided a summary of what will happen during the meeting		Pre: 3.96 (1.13) Post: 4.09 (0.94)		Pre: 69.37 Post: 80.41	2-tailed: p<0.10 1-tailed: p<0.05
CSO explained what would happen next in the process		Pre: 4.13 (1.08) Post: 4.29 (0.82)		Pre: 77.27 Post: 89.58	2-tailed: p<0.10 1-tailed: p<0.05
CSO confirmed that I understood what was going on with my case and expectations		Pre: 4.36 (0.89) Post: 4.35 (0.75)		Pre: 88.29 Post: 92.78	
Voice scale ^c	Pre: 0.86 Post: 0.81	Pre: 4.13 (0.88) Post: 4.24 (0.72)			
CSO asked more open-ended questions instead of yes/no questions		Pre:3.90 (1.15) Post: 3.97 (1.10)		Pre: 72.07 Post: 75.79	1-tailed: p<0.10
CSO seemed to believe what I was saying.		Pre: 4.18 (1.01) Post: 4.28 (0.90)		Pre: 79.46 Post: 87.50	
CSO clearly explained the reasons for his or her actions		Pre:4.17 (1.02) Post: 4.41 (0.76)	2-tailed: p<0.10 1-tailed: p<0.05	Pre: 78.76 Post: 93.75	2-tailed: p<0.01 1-tailed: p<0.01
CSO allowed me to share my point of view before a decision was made		Pre: 4.26 (1.02) Post: 4.28 (0.83)		Pre: 82.30 Post: 88.42	

				Percentage	
C	Scale		C ii C i	4&5	C !! f !
Survey question	Alpna Dre:	Mean (SD)	Significance	values	Significance
	0.86	Pre: 4.12 (0.87)			
Helpfulness scale	Post:	Post: 4.17 (0.85)			
	0.87			5 05 04	
CSO explained the conditions of my		Pre: 4.39 (0.80) Post: 4.40 (0.86)		Pre: 85.84	1-tailed: p<0.10
CSO provided reminders about future		Pre: 4 09 (1 08)		Pre: 79.36	
appointment dates and requirements		Post: 4.12 (1.00)		Post: 80.00	
CSO provided materials to belo me		Pre: 4.01 (1.15)		Pre: 70.54	1-tailed n<0.10
		Post: 4.10 (1.02)		Post: 78.35	1 tanet. p <0.10
CSO referred me to people or agencies		Pre: 3.98 (1.11)		Pre: 68.75	
that hight be helpful	Dro	POSL: 4.00 (1.11)		Post: 73.20	
Design strengts (0.96	Pre: 4.37 (0.87)			
Respect scale ^c	Post:	Post: 4.37 (0.79)			
	0.92			5 0407	
CSO listened to what I had to say		Pre: 4.32 (0.98) Post: 4.40 (0.90)		Pre: 84.07 Post: 89.69	
CSO treated me the same way as others		Pre·4 28 (0 95)		Pre: 82 57	
would be treated in a similar situation		Post:4.29 (0.86)		Post: 88.54	
CSO treated me with dignity and respect		Pre:4.42 (0.90)		Pre: 89.38	
CSO treated me with dignity and respect		Post:4.41 (0.88)		Post: 94.79	
CSO treated me politely		Pre:4.46 (0.87)		Pre: 89.29	
	Droy 01	POSI:4.41(0.91)		POSL 93.01	
CSO—legitimacy	Pre: .91 Post: .90	Pre:4.24 (0.79) Post:4.26 (0.80)			
How would you say your CSO is doing at		Pre:4.50 (0.91)		Pre: 88.07	
their job? ^d		Post:4.67 (0.84)	1-tailed: p<0.10	Post: 93.75	1-tailed: p<0.10
CSO usually acts in ways consistent with		Pre:4.07 (0.94)		Pre: 71.43	1-tailed: p<0.10
my ideas about what is right and wrong ²		Post:4.14 (0.95)		Post: 79.79	•
My CSO is a legitimate authority figure ²		Pre:4.44 (0.81) Post:4 42 (0.78)		Pre: 90.09 Post: 89 47	
My CSO stands up for values that are		Pre:4.22 (0.93)		Pre: 80.36	
important to me ²		Post:4.12 (1.04)		Post: 77.66	
The values of my CSO are similar to my		Pre:3.95 (0.99)		Pre: 66.36	
own ²	Dura	Post:3.93 (1.07)		Post: 67.37	
	0.91	Pre·4 05 (0 72)			
Agency legitimacy scale ^c	Post:	Post:4.09 (0.71)			
	0.90				
CSOs stand up for values that are		Pre:4.01 (0.99)		Pre: 71.96	
The staff in my community supervision		Post.4.12(1.00) Pre 2 19(1.33)		Pre: 18 52	
agency talk down to me ^a		Post:1.95 (1.11)	1-tailed: p<0.10	Post: 11.70	1-tailed: p<0.10
CSOs are legitimate authorities		Pre:4.35 (0.76)	1-tailed: n=0.10	Pre: 84.91	
COOS al e regitimate autionities		Post:4.19 (0.84)	1-taneu. p<0.10	Post: 86.02	
The staff in my community supervision		Pre:4.19 (0.89)		Pre: 79.82	2-tailed: p<0.10
agency treat me with respect.		rusi.4.23 (U.87)		PUSI: 00.42	1-tailed: p<0.05

	Scale			Percentage 4 & 5	
Survey question	Alpha	Mean (SD)	Significance	Values	Significance
CSOs often give violations to supervisees for no good reason ^a		Pre:2.34 (1.32) Post:2.16 (1.12)		Pre: 18.87 Post: 10.42	2-tailed: p<0.10 1-tailed: p<0.05
CSOs sincerely try to help people like myself		Pre:4.18 (0.89) Post:4.23 (0.89)		Pre: 77.98 Post: 84.38	
There is a good reason to believe the person did something wrong when sanctioned		Pre:3.95 (0.95) Post:3.86 (1.02)		Pre: 70.75 Post: 70.21	
CSOs and I want the same thing for my community.		Pre:4.06 (0.90) Post:4.11 (0.88)		Pre: 75.23 Post: 76.04	
The rules that CSOs enforce the moral values of people like myself		Pre:4.18 (0.84) Post:4.02 (0.96)		Pre: 78.70 Post: 76.29	
Views of the law scale ^c	Pre: 0.87 Post: 0.83	Pre:4.21 (0.62) Post:4.15 (0.66)			
Obeying the law ultimately benefits everyone in the community		Pre:4.62 (0.62) Post:4.51 (0.75)		Pre: 94.50 Post: 92.39	
It is hard to break the law and keep your self-respect		Pre:4.06 (1.09) Post:3.87 (1.16)		Pre: 74.77 Post: 68.13	
People should do what the law says		Pre:4.51 (0.65) Post:4.41 (0.80)		Pre: 91.67 Post: 85.71	1-tailed: p<0.10
A person who disobeys laws is a danger to others in the community		Pre:4.04 (0.93) Post:4.02 (0.98)		Pre: 70.75 Post: 70.65	
All laws should be strictly obeyed		Pre:4.11 (0.81) Post:4.18 (0.84)		Pre: 76.36 Post: 76.67	
Laws are generally consistent with my own thoughts about what is right and just		Pre:4.07 (0.94) Post:3.96 (1.03)		Pre: 74.07 Post: 72.04	
Laws are consistent with views of my community about what is right / just		Pre:4.06 (0.88) Post:4.02 (1.03)		Pre: 74.07 Post: 76.92	

Notes: CSO = community supervision officer; SD = standard deviation.

^a Items reverse coded for scale creation.

^b Response options: 1 = Very Dissatisfied, 5 = Very Satisfied

^cResponse options: 1 = Strongly Disagree, 2 = Disagree, 3 = Neither agree nor disagree, 4 = Agree, 5 = Strongly Agree

 d Response options: 1 = Poor Job, 5 = Excellent Job

TABLE B.4

Paired Sample Item and Scale Results (n = 52)

	Scale			Percentage	
Survey question	Alpha	Mean (SD)	Significance	4 & 5 Values	Significance
How satisfied are you with the way you		Pre: 4.67 (0.66)		Pre: 93.88	
were treated by your CSO? ^D		Post: 4.59 (0.91)		Post: 91.84	
How satisfied have you been with your		Pre: 4.40 (0.93)		Pre: 86.05	
experiences with the staff overall? ^b		Post: 4.49 (0.88)		Post: 90.70	
	Pre:				
Decisionmaking scale ^c	0.88	Pre: 4.39 (0.68)			
5	Post:	Post: 4.33 (0.84)			
	0.02	$D_{rot} = 4.24 (0.02)$		Drov 99 24	
CSO made decisions based on the facts		Post: 4.24 (0.73)		Post: 88 24	
		Pre: 4.42 (0.67)		Pro: 94 23	
CSO made fair decisions about what to do		Post: 4 38 (0 84)		Post: 90.38	
CSO held you to the right standards for		Pre: 4 41 (0 80)		Pre: 92 16	
supervision conditions		Post: 4.27 (0.96)		Post: 88.24	
		Pre [.] 4 47 (0 67)		Pre [.] 94 12	
CSO was fair and impartial		Post: 4.29 (1.01)		Post: 90.20	
	Pre:				
	0.84	Pre: 4.19 (0.87)			
Understanding scale ^c	Post:	Post: 4.23 (0.82)			
	0.74				
CSO gave me the opportunity to describe		Pre: 4.15 (1.07)		Pre: 80.77	
my situation before decisions were		Post: 4.17 (1.10)		Post: 84.62	
made CSO previded a summary of what will		D_{100} (102 (104)		Dres 72.00	
happen during the meeting		Pre. 4.02 (1.00) Post: 4.06 (1.08)		Pre. 72.00 Post: 80.00	
CSO explained what would happen port in		Pro: 4.14(1.03)		Pro: 82.00	
the process		Post: 4 24 ()0 96		Post: 88.00	
CSO confirmed that I understood what					
was going on with my case and		Pre: 4.37 (0.72)		Pre: 94.12	
expectations		Post: 4.41 (0.73)		Post: 96.08	
	Pre:				
Voice scale ^c	0.53	Pre: 4.17 (0.76)			
	Post:	Post: 4.25 (0.69)			
	0.57	$D_{max} = 2.02 (4.44)$		Due: 74 54	
instead of yes/no questions		Pre: $3.92(1.11)$ Post: $3.84(1.21)$		Pre: 74.51 Post: 70.59	
instead of yes/no questions		POSL 3.04 (1.21) Prot 4.25 (0.90)		Pro: 86 54	
CSO seemed to believe what I was saying.		Post: 4.23 (0.90)		Post: 92 31	
CSO clearly explained the reasons for his		Pre: 4 19 (0.99)	2-tailed: n<0.10	Pre: 80 77	2-tailed: n<0.10
or her actions		Post: 4.46 (0.75)	1-tailed: p<0.10	Post: 94.23	1-tailed: p<0.05
CSO allowed me to share my point of view		Pre: 4 33 (0 86)		Pre: 86 54	
before a decision was made		Post: 4.33 (0.86)		Post: 88.46	
	Pre:				
	0.79	Pre: 4.15 (0.84)			
	Post:	Post: 4.14 (0.84)			
	0.72				
CSO explained the conditions of my		Pre: 4.35 (0.88)		Pre: 80.77	2-tailed: p<0.10
supervision		Post: 4.37 (0.86)		Post: 92.31	1-tailed: p<0.05
CSO provided reminders about future		Pre: 4.14 (0.96)		Pre: 83.67	
appointment dates and requirements		POST: 4.14 (0.98)		POST: 81.63	

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Survey question	Scale Alpha	Mean (SD)	Significance	Percentage 4 & 5 Values	Significance
CSO provided materials to help me		Pre: 4.08 (1.06) Post: 4.04 (1.03)		Pre: 78.85 Post: 73.08	
CSO referred me to people or agencies that might be helpful		Pre: 4.04 (1.03) Post: 4.00 (1.17)		Pre: 75.00 Post: 73.08	
Respect scale ^c	Pre: 0.86 Post: 0.81	Pre: 4.39 (0.76) Post: 4.38 (0.85)			
CSO listened to what I had to say		Pre: 4.33 (0.90) Post: 4.42 (0.89)		Pre: 88.46 Post: 92.31	
CSO treated me the same way as others would be treated in a similar situation		Pre: 4.31 (0.84) Post: 4.31 (0.93)		Pre: 88.24 Post: 88.24	
CSO treated me with dignity and respect		Pre: 4.46 (0.73) Post: 4.44 (0.87)		Pre: 94.23 Post: 94.23	
CSO treated me politely		Pre: 4.48 (0.78) Post: 4.37 (0.97)		Pre: 96.15 Post: 94.23	
CSO—legitimacy	Pre: 0.82 Post: 0.78	Pre: 4.32 (0.65) Post: 4.26 (0.86)			
How would you say your CSO is doing at their job? ^d		Pre: 4.62 (0.67) Post: 4.66 (0.87)		Pre: 94.00 Post: 94.00	
CSO usually acts in ways consistent with my ideas about what is right and wrong ^c		Pre: 4.14 (0.83) Post: 4.14 (1.02)		Pre: 76.47 Post: 78.43	
My CSO is a legitimate authority figure $^{\rm c}$		Pre: 4.48 (0.71) Post: 4.38 (0.85)		Pre: 92.00 Post: 86.00	1-tailed: p<0.10
My CSO stands up for values that are important to me ^c		Pre: 4.33 (0.76) Post: 4.08 (1.12)		Pre: 86.54 Post: 78.85	
The values of my CSO are similar to my own ^c		Pre: 4.02 (0.91) Post: 4.00 (1.10)		Pre: 68.63 Post: 70.59	
Agency legitimacy scale ^c	Pre: 0.84 Post: 0.79	Pre: 4.11 (0.68) Post: 4.12 (0.74)			
CSOs stand up for values that are important to me		Pre: 4.12 (0.82) Post: 4.01 (1.02)		Pre: 76.47 Post: 82.35	
The staff in my community supervision agency talk down to me ^a		Pre: 2.04 (1.23) Post: 1.94 (1.17)		Pre: 14.00 Post: 14.00	
CSOs are legitimate authorities		Pre: 4.32 (0.71) Post: 4.26 (0.83)		Pre: 86.00 Post: 86.00	
The staff in my community supervision agency treat me with respect.		Pre: 4.21 (0.87) Post: 4.27 (0.87)		Pre: 82.69 Post: 92.31	1-tailed: p<0.10
CSOs often give violations to supervisees for no good reason ^a		Pre: 2.14 (1.24) Post: 2.20 (1.27)		Pre: 14.29 Post: 16.33	
CSOs sincerely try to help people like myself		Pre: 4.29 (0.85) Post: 4.25 (0.90)		Pre: 82.69 Post: 88.46	
There is a good reason to believe the person did something wrong when sanctioned		Pre: 4.04 (0.81) Post: 4.08 (0.99)		Pre: 74.00 Post: 80.00	
CSOs and I want the same thing for my community.		Pre: 4.00 (0.89) Post: 4.23 (0.83)	1-tailed: p<0.10	Pre: 73.08 Post: 84.62	1-tailed: p<0.10

	Scale			Percentage	
Survey question	Alpha	Mean (SD)	Significance	4 & 5 Values	Significance
The rules that CSOs enforce the moral values of people like myself		Pre: 4.22 (0.81) Post: 4.08 (0.93)		Pre: 80.39 Post: 80.39	
Views of the law scale ^{2c}	Pre: 0.76 Post: 0.80	Pre: 4.16 (0.61) Post: 4.16 (0.73)			
Obeying the law ultimately benefits everyone in the community		Pre: 4.66 (0.52) Post: 4.50 (0.84)		Pre: 98.00 Post: 92.00	1-tailed: p<0.10
It is hard to break the law and keep your self-respect		Pre: 3.98 (1.14) Post: 3.79 (1.25)		Pre: 79.17 Post: 62.50	2-tailed: p<0.05 1-tailed: p<0.05
People should do what the law says		Pre: 4.37 (0.67) Post: 4.35 (0.93)		Pre: 89.80 Post: 79.59	2-tailed: p<0.05 1-tailed: p<0.05
A person who disobeys laws is a danger to others in the community		Pre: 4.10 (0.78) Post: 4.17 (0.97)		Pre: 79.17 Post: 75.00	
All laws should be strictly obeyed		Pre: 4.00 (0.78) Post: 4.28 (0.83)	2-tailed: p<0.01 1-tailed: p<0.01	Pre: 74.00 Post: 76.00	
Laws are generally consistent with my own thoughts about what is right and just		Pre: 4.14 (0.88) Post: 4.12 (1.04)		Pre: 82.00 Post: 74.00	
Laws are consistent with views of my community about what is right / just		Pre: 3.96 (0.92) Post: 3.94 (1.19)		Pre: 75.00 Post: 70.83	

Notes: CSO = community supervision officer; SD = standard deviation.

^aItems reverse coded for scale creation.

^b Response options: 1 = Very Dissatisfied, 5 = Very Satisfied

^cResponse options: 1 = Strongly Disagree, 2 = Disagree, 3 = Neither agree nor disagree, 4 = Agree, 5 = Strongly Agree

^d Response options: 1 = Poor Job, 5 = Excellent Job

Appendix C. Supervision Outcomes

We obtained administrative data from DCS on supervisee characteristics and various supervision outcomes related to compliance with conditions for the six months before and six months after the procedural justice training, for people supervised by the officers in the five pilot circuits who did and did not participate in the training. We explored the counts of arrests, delinquent reports, warrants, revocations, and convictions, conducting negative binomial regressions that included a difference-in-differences (DID) estimator at both the supervisee and officer level unit of analysis. The DID estimator allowed us to estimate the difference between the training group's posttraining and pretraining outcomes, relative to the same difference for the control group. The supervisee-level analyses compare the mean count values of the outcomes for the supervisees, whereas the officer-level analyses use values of the supervisee outcomes summated to the officer level, and therefore compare the mean count values of the outcomes for an officer's caseload.

The balance between treatment and control groups is presented in table C.1, for both the officerlevel groupings and the supervisee-level groupings. Summary results from the negative binomial regression models specific to the DID estimators are presented in table C.2. Tables C.3 through C.15 detail the full regression models for each main and sub outcome.

Treatment and Control Group Characteristics

		Supervisee le	evel ^a			Officer Level ^b		
	Control (n=21,760)	Training (n=16,904)			Control (n=50)	Training (n=43)		
	Mean (SD)	Mean (SD)	t	d	Mean (SD)	Mean (SD)	t	d
Race								
White	0.60 (0.49)	0.59 (0.49)	2.24 *	0.02	0.62 (0.20)	0.62 (0.16)	0.03	0.01
Black	0.36 (0.48)	0.38 (0.49)	-3.33 ***	-0.03	0.35 (0.21)	0.35 (0.17)	0.13	0.03
Other or unknown race	0.03 (0.18)	0.03 (0.17)	2.91 **	0.03	0.03 (0.02)	0.03 (0.03)	-0.99	-0.21
Female	0.24 (0.43)	0.22 (0.42)	4.13 ***	0.04	0.22 (0.10)	0.22 (0.05)	0.20	0.04
Age at referral	39 38 (11 83)	39 43 (11 77)	-0.48	-0.00	39 55 (2 66)	39 79 (2 00)	-0.47	-0.10
Marital Status	07.00(11.00)	57.10(11.77)	0.10	0.00	27.33 (2.00)	07.77 (2.00)	0.17	0.10
Currently married	0.15 (0.36)	0.14 (0.35)	2.09 *	0.02	0.15 (0.05)	0.15 (0.04)	0.25	0.05
Currently not married	0.67 (0.47)	0.68 (0.47)	-2.45 *	-0.03	0.68 (0.10)	0.69 (0.07)	-0.77	-0.16
Marital status unknown	0.18 (0.38)	0.17 (0.38)	1.06	0.01	0.17 (0.10)	0.16 (0.07)	0.61	0.13
Education								
Grade school	0.31 (0.46)	0.30 (0.46)	1.02	0.01	0.31 (0.07)	0.31 (0.05)	0.32	0.07
High school degree or GED	0.37 (0.48)	0.37 (0.48)	0.97	0.01	0.37 (0.06)	0.38 (0.05)	-0.41	-0.09
Some college or greater	0.14 (0.35)	0.14 (0.35)	-1.33	-0.01	0.14 (0.05)	0.14 (0.03)	-0.10	-0.02
Education unknown	0.19 (0.39)	0.19 (0.39)	-1.20	-0.01	0.18 (0.10)	0.17 (0.07)	0.08	0.02
Employed	0.54 (0.50)	0.61 (0.49)	-14.01 ***	-0.14	0.52 (0.10)	0.61 (0.09)	-4.52 ***	-0.94
Risk Score	5.20 (2.93)	5.11 (2.93)	3.21 **	0.03	5.39 (0.97)	5.13 (0.57)	1.54	0.32
Officer average daily caseload	458.95	418.20			335.93	325.61		
	(218.04)	(193.25)	19.15 ***	0.20	(218.57)	(183.44)	0.24	0.05
Outcomes								
Count of arrests	0.42 (1.14)	0.57 (1.37)	-11.60 ***	-0.12	182.98 (112.62)	223.49 (134.62)	-1.58	-0.33
Count of misd. arrests	0.18 (0.62)	0.24 (0.73)	-9.05 ***	-0.09	77.94 (51.26)	94.91 (62.54)	-1.44	-0.30
Count of felony arrests	0.24 (0.70)	0.33 (0.84)	-10.92 ***	-0.11	105.04 (63.89)	128.58 (73.33)	-1.65	-0.34
Count of delinquent reports	0.10 (0.48)	0.16 (0.61)	-10.35 ***	-0.11	42.58 (25.91)	61.14 (33.07)	-3.03 **	-0.63
Count of prob. DRs	0.06 (0.27)	0.09 (0.33)	-9.93 ***	-0.10	24.54 (14.83)	34.00 (19.69)	-2.64 **	-0.55
Count of parole DRs	0.04 (0.40)	0.07 (0.51)	-5.95 ***	-0.06	18.04 (16.17)	27.14 (17.66)	-2.60 *	-0.54
Count of warrants	0.13 (0.39)	0.16 (0.43)	-8.77 ***	-0.09	55.32 (33.26)	64.40 (35.35)	-1.27	-0.27
Count of prob. warrants	0.12 (0.37)	0.15 (0.42)	-8.55 ***	-0.09	51.82 (30.94)	60.40 (33.66)	-1.28	-0.27

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Count of parole warrants	0.01 (0.10)	0.01 (0.11)	-1.93 ^t	-0.02	3.50 (4.01)	4.00 (2.99)	-0.67	-0.14
Count of revocations	0.07 (0.32)	0.09 (0.38)	-7.48 ***	-0.08	28.60 (23.31)	36.23 (26.27)	-1.49	-0.31
Count of prob. revoc.	0.06 (0.31)	0.09 (0.37)	-7.03 ***	-0.07	27.68 (22.96)	34.65 (25.61)	-1.38	-0.29
Count of parole revoc.	0.00 (0.05)	0.00 (0.06)	-3.43 ***	-0.04	0.92 (1.28)	1.58 (1.53)	-2.27 *	-0.47
Count of early terminations	0.00 (0.05)	0.00 (0.06)	-2.96 **	-0.03	0.90 (1.39)	1.47 (2.09)	-1.56	-0.32
Count of total convictions	0.10 (0.38)	0.15 (0.45)	-10.57 ***	-0.11	44.28 (34.65)	57.65 (33.82)	-1.88 ^t	-0.39

Notes: SD = standard deviation.

^a Supervisee-level data are at the individual level (e.g., supervisee is white)

^b Officer-level data are at the caseload level (e.g., 60% of officer's caseload is white)

^t p < 0.10; * p < 0.05; ** p < 0.01; *** p < 0.001

Negative Binomial Regression Summaries of Difference-in-Differences Coefficients

	Supervisee level ^a	Officer level ^b
	Coef. (SE)	Coef. (SE)
Arrests		
Count of arrests		
Pre/Post	-0.04 (0.03)	-0.09 (0.09)
Group	0.39 (0.03) ***	0.18 (0.10) ^t
Pre/Post x Group	-0.13 (0.04) **	-0.06 (0.12)
Count of misd. arrests		
Pre/Post	-0.10 (0.03) **	-0.11 (0.09)
Group	0.37 (0.03) ***	0.21 (0.10) *
Pre/Post x Group	-0.12 (0.05) *	-0.07 (0.12)
Count of felony arrests		
Pre/Post	-0.01 (0.03)	-0.06 (0.08)
Group	0.38 (0.03) ***	0.18 (0.09) ^t
Pre/Post x Group	-0.12 (0.04) **	-0.07 (0.12)
Delinquent Reports		
Count of Delinguent Reports		
Pre/Post	-0.02 (0.04)	-0.04 (0.09)
Group	0.52 (0.04) ***	0.28 (0.10) **
Pre/Post x Group	-0.13 (0.06) *	-0.15 (0.13)
Count of Probation Delinauent Reports		
Pre/Post	-0.05 (0.05)	-0.03 (0.10)
Group	0.43 (0.04) ***	0.20 (0.11) ^t
Pre/Post x Group	0.05 (0.06)	-0.03 (0.14)
Count of Parole Delinguent Reports		
Pre/Post	-0.02 (0.10)	-0.11 (0.16)
Group	0.70 (0.11) ***	0.48 (0.18) **
Pre/Post x Group	-0.34 (0.15) *	-0.31 (0.23)
Warrants		
Count of warrants		
Pre/Post	-0.29 (0.03) ***	-0.35 (0.09) ***
Group	0.28 (0.03) ***	0.13 (0.10)
Pre/Post x Group	-0.12 (0.05) **	-0.10 (0.13)
Count of probation warrants		
Pre/Post	-0.29 (0.03) ***	-0.35 (0.09) ***
Group	0.28 (0.03) ***	0.13 (0.10)
Pre/Post x Group	-0.11 (0.05) *	-0.09 (0.13)
Count of parole warrants		
Pre/Post	-0.20 (0.13)	-0.35 (0.18) ^t
Group	0.30 (0.12) *	0.21 (0.20)
Pre/Post x Group	-0.24 (0.19)	-0.21 (0.26)
Revocations		
Count of revocations		
Pre/Post	-0.05 (0.05)	-0.06 (0.13)
Group	0.40 (0.05) ***	0.11 (0.14)
Pre/Post x Group	-0.03 (0.07)	-0.09 (0.18)
Count of probation revocations		
Pre/Post	-0.09 (0.05) ^t	-0.09 (0.13)
Group	0.39 (0.05) ***	0.10 (0.15)
Pre/Post x Group	-0.02 (0.07)	-0.10 (0.19)

Count of parole revocations		
Pre/Post	0.72 (0.18) ***	0.71 (0.24) **
Group	0.71 (0.19) ***	0.61 (0.27) *
Pre/Post x Group	-0.36 (0.24)	-0.26 (0.31)
Convictions		
Count of Convictions		
Pre/Post	-0.14 (0.04) ***	-0.10 (0.10)
Group	0.42 (0.03) ***	0.35 (0.12) **
Pre/Post x Group	-0.13 (0.05) *	-0.12 (0.15)

Notes: SE = standard error.

^a Supervisee-level analyses included a pre-training sample of 16,904 supervisees in the training group and 21,760 supervisees in the control group, and a post-training sample of 14,852 supervisees in the training group and 19,236 supervisees in the control group. The negative binomial regressions included the following unreported covariates: race, sex, age, marital status, education level, employment, risk score, officer daily average caseload.

^b Officer-level analyses included a pre- and post-training samples of 43 officers in the training group and 50 officers in the control group. The negative binomial regressions included the following unreported covariates: proportion of caseload that is: white, Black, another race, female, currently married, not currently married, marital status unknown, grade school education level, high school/GED education level, some college or more education level, education level unknown, employed; and average daily caseload, average risk score of caseload, average supervisee age.

Negative Binomial Regression Model Count of Arrests

	Supervisee level ^a	Officer level ^b
	Coef. (SE)	Coef. (SE)
Pre/Post	-0.04 (0.03)	-0.09 (0.09)
Group (treatment = 1)	0.39 (0.03) ***	0.18 (0.10) ^t
Pre/Post x Group	-0.13 (0.04) **	-0.06 (0.12)
Age	-0.02 (0.00) ***	-0.05 (0.02) *
Female	-0.11 (0.03) ***	2.91 (0.54) ***
Black (vs. white)	-0.09 (0.02) ***	0.46 (0.23) *
Other Race (vs. white)	-0.49 (0.06) ***	1.40 (1.35)
Not currently married (vs. married)	0.11 (0.03) ***	4.39 (0.91) ***
Marriage status unknown (vs. married)	0.33 (0.06) ***	4.10 (2.33) ^t
High School or GED (vs. grade school)	0.01 (0.02)	0.47 (0.78)
More than High School or GED (vs. grade school)	-0.05 (0.03)	-0.66 (0.89)
Education unknown (vs. grade school)	-0.25 (0.05) ***	-0.77 (2.15)
Employed	-0.17 (0.02) ***	1.35 (0.41) **
Risk Score	0.14 (0.00) ***	0.03 (0.06)
Supervisor's caseload	-0.00 (0.00)	0.00 (0.00) ***
Constant	-1.06 (0.07) ***	0.63 (1.49)
Pseudo R ²	0.02	0.10
Chi-Square	2720.93 ***	235.66 ***
n, training-group, pre	16,904	43
n, control-group, pre	21,760	50
n, training-group, post	14,852	43
n, control-group, post	19,236	50

Note: SE = standard error.

^a Supervisee-level data are at the individual level (e.g., supervisee is white).

 $^{\rm b}$ Officer-level data are at the caseload level (e.g., 60% of officer's caseload is white).

Negative Binomial Regression Model Count of Misdemeanor Arrests

	Supervisee level ^a	Officer level ^b
	Coef. (SE)	Coef. (SE)
Pre/Post	-0.10 (0.03) **	-0.11 (0.09)
Group (treatment = 1)	0.37 (0.03) ***	0.21 (0.10) *
Pre/Post x Group	-0.12 (0.05) *	-0.07 (0.12)
Age	-0.02 (0.00) ***	-0.08 (0.02) ***
Female	-0.11 (0.03) **	3.34 (0.56) ***
Black (vs. white)	0.02 (0.03)	0.77 (0.24) **
Other Race (vs. white)	-0.38 (0.08) ***	1.68 (1.39)
Not currently married (vs. married)	0.13 (0.04) **	4.54 (0.94) ***
Marriage status unknown (vs. married)	0.37 (0.07) ***	5.17 (2.39) *
High School or GED (vs. grade school)	-0.02 (0.03)	-1.07 (0.73)
More than High School or GED (vs. grade school)	-0.02 (0.04)	-2.15 (0.93) *
Education unknown (vs. grade school)	-0.19 (0.07) **	-2.91 (2.23)
Employed	-0.09 (0.03) **	1.49 (0.42) ***
Risk Score	0.14 (0.00) ***	-0.06 (0.06)
Supervisor's caseload	0.00 (0.00) *	0.00 (0.00) ***
Constant	-2.07 (0.09) ***	2.06 (1.48)
Pseudo R ²	0.02	0.13
Chi-Square	1739.76 ***	260.30 ***
n, training-group, pre	16,904	43
n, control-group, pre	21,760	50
n, training-group, post	14,852	43
n, control-group, post	19,236	50

Notes: SE = standard error.

^a Supervisee-level data are at the individual level (e.g., supervisee is white)

 $^{\rm b}$ Officer-level data are at the caseload level (e.g., 60% of officer's caseload is white)

 ${}^{\rm t}p < .10; {}^{*}p < .05; {}^{**}p < .01; {}^{***}p < .001$

Negative Binomial Regression Model Count of Felony Arrests

	Supervisee level ^a	Officer level ^b
	Coef. (SE)	Coef. (SE)
Pre/Post	-0.01 (0.03)	-0.06 (0.08)
Group (treatment = 1)	0.38 (0.03) ***	0.18 (0.09) ^t
Pre/Post x Group	-0.12 (0.04) **	-0.07 (0.12)
Age	-0.01 (0.00) ***	-0.03 (0.02)
Female	-0.11 (0.03) ***	2.48 (0.51) ***
Black (vs. white)	-0.15 (0.02) ***	0.23 (0.22)
Other Race (vs. white)	-0.53 (0.07) ***	1.16 (1.31)
Not currently married (vs. married)	0.10 (0.03) **	4.13 (0.88) ***
Marriage status unknown (vs. married)	0.26 (0.06) ***	3.38 (2.23)
High School or GED (vs. grade school)	0.03 (0.02)	0.94 (0.73)
More than High School or GED (vs. grade school)	-0.08 (0.03) *	-0.11 (0.85)
Education unknown (vs. grade school)	-0.26 (0.05) ***	0.23 (2.07)
Employed	-0.22 (0.02) ***	1.17 (0.40) **
Risk Score	0.14 (0.00) ***	0.08 (0.06)
Supervisor's caseload	-0.00 (0.00) ***	0.00 (0.00) ***
Constant	-1.49 (0.07) ***	-0.69 (1.43)
Pseudo R ²	0.03	0.11
Chi-Square	2635.36 ***	223.23 ***
n, training-group, pre	16,904	43
n, control-group, pre	21,760	50
n, training-group, post	14,852	43
n, control-group, post	19,236	50

Notes: SE = standard error.

^a Supervisee-level data are at the individual level (e.g., supervisee is white).

 $^{\rm b}$ Officer-level data are at the caseload level (e.g., 60% of officer's caseload is white).

Negative Binomial Regression Model Count of Delinquent Reports

	Supervisee level ^a	Officer level ^b
	Coef. (SE)	Coef. (SE)
Pre/Post	-0.02 (0.04)	-0.04 (0.09)
Group (treatment = 1)	0.52 (0.04) ***	0.28 (0.10) **
Pre/Post x Group	-0.13 (0.06) *	-0.15 (0.13)
Age	0.00 (0.00) *	-0.02 (0.02)
Female	-0.10 (0.04) **	1.40 (0.59) *
Black (vs. white)	-0.08 (0.03) *	0.41 (0.25)
Other Race (vs. white)	-0.60 (0.11) ***	1.66 (1.41)
Not currently married (vs. married)	0.15 (0.05) **	4.49 (1.01) ***
Marriage status unknown (vs. married)	0.11 (0.09)	5.42 (2.52) *
High School or GED (vs. grade school)	0.20 (0.04) ***	1.11 (0.82)
More than High School or GED (vs. grade school)	0.06 (0.05)	-1.43 (0.98)
Education unknown (vs. grade school)	-0.22 (0.08) **	-0.74 (2.35)
Employed	-0.13 (0.03) ***	1.83 (0.45) ***
Risk Score	0.16 (0.01) ***	0.07 (0.07)
Supervisor's caseload	-0.00 (0.00) ***	0.00 (0.00) ***
Constant	-2.99 (0.10) ***	-2.26 (1.64)
Pseudo R ²	0.03	0.10
Chi-Square	1560.26 ***	173.63 ***
n, training-group, pre	16,904	43
n, control-group, pre	21,760	50
n, training-group, post	14,852	43
n, control-group, post	19,236	50

Notes: SE = standard error.

^a Supervisee-level data are at the individual level (e.g., supervisee is white).

 $^{\rm b}$ Officer-level data are at the caseload level (e.g., 60% of officer's caseload is white).

Negative Binomial Regression Model Count of Probation Delinquent Reports

	Supervisee level ^a	Officer level ^b
	Coef. (SE)	Coef. (SE)
Pre/Post	-0.05 (0.05)	-0.03 (0.10)
Group (treatment = 1)	0.43 (0.04) ***	0.20 (0.11) ^t
Pre/Post x Group	0.05 (0.06)	-0.03 (0.14)
Age	-0.01 (0.00) ***	0.00 (0.02)
Female	0.00 (0.04)	1.27 (0.62) *
Black (vs. white)	-0.05 (0.03) ^t	0.93 (0.27) ***
Other Race (vs. white)	-0.96 (0.14) ***	-1.71 (1.56)
Not currently married (vs. married)	0.09 (0.05) ^t	3.97 (1.04) ***
Marriage status unknown (vs. married)	0.31 (0.09) **	5.65 (2.62) *
High School or GED (vs. grade school)	0.05 (0.04)	0.84 (0.83)
More than High School or GED (vs. grade school)	0.07 (0.05)	-0.94 (1.05)
Education unknown (vs. grade school)	-0.13 (0.08)	-1.05 (2.48)
Employed	-0.06 (0.03) ^t	2.25 (0.46) ***
Risk Score	0.15 (0.01) ***	0.00 (0.07)
Supervisor's caseload	-0.00 (0.00) ***	0.00 (0.00) ***
Constant	-3.07 (0.11) ***	-2.90 (1.71) ^t
Pseudo R ²	0.03	0.10
Chi-Square	1287.87 ***	153.23 ***
n, training-group, pre	16,904	43
n, control-group, pre	21,760	50
n, training-group, post	14,852	43
n, control-group, post	19,236	50

Notes: SE = standard error.

^a Supervisee-level data are at the individual level (e.g., supervisee is white).

^b Officer-level data are at the caseload level (e.g., 60% of officer's caseload is white).

Negative Binomial Regression Model Count of Parole Delinquent Reports

	Supervisee level ^a	Officer level ^b
	Coef. (SE)	Coef. (SE)
Pre/Post	-0.02 (0.10)	-0.11 (0.16)
Group (treatment = 1)	0.70 (0.11) ***	0.48 (0.18) **
Pre/Post x Group	-0.34 (0.15) *	-0.31 (0.23)
Age	0.01 (0.00) ^t	-0.06 (0.04)
Female	-0.25 (0.10) *	2.16 (1.02) *
Black (vs. white)	-0.02 (0.08)	-0.57 (0.43)
Other Race (vs. white)	-0.04 (0.24)	6.18 (2.53) *
Not currently married (vs. married)	0.17 (0.11)	4.98 (1.88) **
Marriage status unknown (vs. married)	-0.65 (0.20) **	4.45 (4.53)
High School or GED (vs. grade school)	0.42 (0.09) ***	2.05 (1.56)
More than High School or GED (vs. grade school)	0.07 (0.12)	-1.71 (1.73)
Education unknown (vs. grade school)	-0.60 (0.18) **	0.83 (4.17)
Employed	-0.19 (0.08) *	1.05 (0.81)
Risk Score	0.17 (0.01) ***	0.23 (0.11) *
Supervisor's caseload	-0.00 (0.00)	0.00 (0.00) ***
Constant	-4.58 (0.26) ***	-2.99 (2.91)
Pseudo R ²	0.03	0.07
Chi-Square	471.92 ***	107.24 ***
n, training-group, pre	16,904	43
n, control-group, pre	21,760	50
n, training-group, post	14,852	43
n, control-group, post	19,236	50

Notes: SE = standard error.

^a Supervisee-level data are at the individual level (e.g., supervisee is white).

 $^{\rm b}$ Officer-level data are at the caseload level (e.g., 60% of officer's caseload is white).

Negative Binomial Regression Model Count of Warrants

	Supervisee level ^a	Officer level ^b
	Coef. (SE)	Coef. (SE)
Pre/Post	-0.29 (0.03) ***	-0.35 (0.09) ***
Group (treatment = 1)	0.28 (0.03) ***	0.13 (0.10)
Pre/Post x Group	-0.12 (0.05) **	-0.10 (0.13)
Age	-0.01 (0.00) ***	-0.03 (0.02)
Female	-0.06 (0.03) *	1.97 (0.56) ***
Black (vs. white)	-0.28 (0.02) ***	-0.14 (0.25)
Other Race (vs. white)	-0.55 (0.08) ***	2.10 (1.43)
Not currently married (vs. married)	0.15 (0.04) ***	4.65 (0.98) ***
Marriage status unknown (vs. married)	0.38 (0.07) ***	2.48 (2.41)
High School or GED (vs. grade school)	0.02 (0.03)	0.49 (0.78)
More than High School or GED (vs. grade school)	-0.11 (0.04) **	0.40 (0.92)
Education unknown (vs. grade school)	-0.20 (0.06) **	1.06 (2.24)
Employed	-0.18 (0.02) ***	0.91 (0.43) *
Risk Score	0.15 (0.00) ***	0.17 (0.06) **
Supervisor's caseload	-0.00 (0.00) ***	0.00 (0.00) ***
Constant	-2.16 (0.08) ***	-1.65 (1.54)
Pseudo R ²	0.04	0.11
Chi-Square	2378.21 ***	194.59 ***
n, training-group, pre	16,904	43
n, control-group, pre	21,760	50
n, training-group, post	14,852	43
n, control-group, post	19,236	50

Notes: SE = standard error.

^a Supervisee-level data are at the individual level (e.g., supervisee is white).

^bOfficer-level data are at the caseload level (e.g., 60% of officer's caseload is white).

Negative Binomial Regression Model Count of Probation Warrants

	Supervisee level ^a	Officer level ^b
	Coef. (SE)	Coef. (SE)
Pre/Post	-0.29 (0.03) ***	-0.35 (0.09) ***
Group (treatment = 1)	0.28 (0.03) ***	0.13 (0.10)
Pre/Post x Group	-0.11 (0.05) *	-0.09 (0.13)
Age	-0.01 (0.00) ***	-0.03 (0.02)
Female	-0.05 (0.03) ^t	2.03 (0.56) ***
Black (vs. white)	-0.28 (0.02) ***	-0.10 (0.25)
Other Race (vs. white)	-0.53 (0.08) ***	1.87 (1.44)
Not currently married (vs. married)	0.13 (0.04) ***	4.57 (0.97) ***
Marriage status unknown (vs. married)	0.40 (0.07) ***	2.58 (2.41)
High School or GED (vs. grade school)	-0.01 (0.03)	0.34 (0.78)
More than High School or GED (vs. grade school)	-0.13 (0.04) **	0.52 (0.92)
Education unknown (vs. grade school)	-0.19 (0.06) **	0.85 (2.25)
Employed	-0.18 (0.02) ***	0.89 (0.43) *
Risk Score	0.14 (0.00) ***	0.16 (0.06) **
Supervisor's caseload	-0.00 (0.00) ***	0.00 (0.00) ***
Constant	-2.13 (0.08) ***	-1.53 (1.53)
Pseudo R ²	0.04	0.11
Chi-Square	2184.82 ***	192.73 ***
n, training-group, pre	16,904	43
n, control-group, pre	21,760	50
n, training-group, post	14,852	43
n, control-group, post	19,236	50

Notes: SE = standard error.

^a Supervisee-level data are at the individual level (e.g., supervisee is white).

 $^{\rm b}$ Officer-level data are at the caseload level (e.g., 60% of officer's caseload is white).

Negative Binomial Regression Model Count of Parole Warrants

	Supervisee level ^a	Officer level ^b
	Coef. (SE)	Coef. (SE)
Pre/Post	-0.20 (0.13)	-0.35 (0.18) ^t
Group (treatment = 1)	0.30 (0.12) *	0.21 (0.20)
Pre/Post x Group	-0.24 (0.19)	-0.21 (0.26)
Age	0.01 (0.00)	-0.04 (0.04)
Female	-0.32 (0.13) *	0.89 (1.20)
Black (vs. white)	-0.24 (0.10) *	-0.63 (0.51)
Other Race (vs. white)	-0.87 (0.40) *	4.29 (2.84)
Not currently married (vs. married)	0.34 (0.14) *	3.80 (2.03) ^t
Marriage status unknown (vs. married)	-0.32 (0.34)	-0.95 (5.25)
High School or GED (vs. grade school)	0.44 (0.11) ***	0.84 (1.52)
More than High School or GED (vs. grade school)	0.19 (0.15)	-2.85 (2.03)
Education unknown (vs. grade school)	-0.67 (0.32) *	3.24 (4.86)
Employed	-0.22 (0.09) *	1.34 (0.90)
Risk Score	0.21 (0.02) ***	0.40 (0.13) **
Supervisor's caseload	-0.00 (0.00) *	0.00 (0.00) ***
Constant	-6.26 (0.32) ***	-4.16 (3.16)
Pseudo R ²	0.05	0.09
Chi-Square	328.46 ***	80.62 ***
n, training-group, pre	16,904	43
n, control-group, pre	21,760	50
n, training-group, post	14,852	43
n, control-group, post	19,236	50

Notes: SE = standard error.

^a Supervisee-level data are at the individual level (e.g., supervisee is white).

 $^{\rm b}$ Officer-level data are at the caseload level (e.g., 60% of officer's caseload is white).

Negative Binomial Regression Model Count of Revocations

	Supervisee level ^a	Officer level ^b
	Coef. (SE)	Coef. (SE)
Pre/Post	-0.05 (0.05)	-0.06 (0.13)
Group (treatment = 1)	0.40 (0.05) ***	0.11 (0.14)
Pre/Post x Group	-0.03 (0.07)	-0.09 (0.18)
Age	-0.01 (0.00) ***	0.05 (0.03) ^t
Female	-0.03 (0.04)	2.14 (0.81) **
Black (vs. white)	-0.29 (0.04) ***	-0.30 (0.34)
Other Race (vs. white)	-0.70 (0.12) ***	-0.66 (1.96)
Not currently married (vs. married)	0.09 (0.05) ^t	3.10 (1.33) *
Marriage status unknown (vs. married)	0.15 (0.10)	0.45 (3.45)
High School or GED (vs. grade school)	0.01 (0.04)	-0.35 (1.05)
More than High School or GED (vs. grade school)	-0.20 (0.06) **	-0.12 (1.33)
Education unknown (vs. grade school)	-0.22 (0.09) *	2.16 (3.20)
Employed	-0.18 (0.03) ***	1.97 (0.61) **
Risk Score	0.15 (0.01) ***	0.22 (0.09) *
Supervisor's caseload	-0.00 (0.00) *	0.00 (0.00) ***
Constant	-2.91 (0.11) ***	-4.59 (2.25) *
Pseudo R ²	0.03	0.08
Chi-Square	1074.41 ***	131.19 ***
n, training-group, pre	16,904	43
n, control-group, pre	21,760	50
n, training-group, post	14,852	43
n, control-group, post	19,236	50

Notes: SE = standard error.

^a Supervisee-level data are at the individual level (e.g., supervisee is white)

 $^{\rm b}$ Officer-level data are at the caseload level (e.g., 60% of officer's caseload is white)

Negative Binomial Regression Model Count of Probation Revocations

	Supervisee level ^a	Officer level ^b
	Coef. (SE)	Coef. (SE)
Pre/Post	-0.09 (0.05) ^t	-0.09 (0.13)
Group (treatment = 1)	0.39 (0.05) ***	0.10 (0.15)
Pre/Post x Group	-0.02 (0.07)	-0.10 (0.19)
Age	-0.01 (0.00) ***	0.05 (0.03) ^t
Female	-0.01 (0.04)	2.17 (0.85) *
Black (vs. white)	-0.28 (0.04) ***	-0.29 (0.36)
Other Race (vs. white)	-0.70 (0.12) ***	-1.68 (2.11)
Not currently married (vs. married)	0.08 (0.05)	3.06 (1.40) *
Marriage status unknown (vs. married)	0.15 (0.10)	-0.06 (3.62)
High School or GED (vs. grade school)	-0.02 (0.04)	-0.35 (1.11)
More than High School or GED (vs. grade school)	-0.22 (0.06) ***	0.30 (1.40)
Education unknown (vs. grade school)	-0.20 (0.09) *	2.70 (3.36)
Employed	-0.17 (0.04) ***	2.02 (0.64) **
Risk Score	0.15 (0.01) ***	0.23 (0.09) *
Supervisor's caseload	-0.00 (0.00) *	0.00 (0.00) ***
Constant	-2.89 (0.12) ***	-4.96 (2.37) *
Pseudo R ²	0.03	0.08
Chi-Square	958.66 ***	122.68 ***
n, training-group, pre	16,904	43
n, control-group, pre	21,760	50
n, training-group, post	14,852	43
n, control-group, post	19,236	50

Notes: SE = standard error.

^a Supervisee-level data are at the individual level (e.g., supervisee is white)

^b Officer-level data are at the caseload level (e.g., 60% of officer's caseload is white)

 ${}^{t}p < 0.10; {}^{*}p < 0.05; {}^{**}p < 0.01; {}^{***}p < 0.001$

Negative Binomial Regression Model Count of Parole Revocations

	Supervisee level ^a	Officer level ^b
	Coef. (SE)	Coef. (SE)
Pre/Post	0.72 (0.18) ***	0.71 (0.24) **
Group (treatment = 1)	0.71 (0.19) ***	0.61 (0.27) *
Pre/Post x Group	-0.36 (0.24)	-0.26 (0.31)
Age	0.00 (0.01)	-0.06 (0.05)
Female	-0.49 (0.18) **	1.23 (1.65)
Black (vs. white)	-0.42 (0.13) **	-0.74 (0.66)
Other Race (vs. white)	-0.75 (0.51)	8.74 (3.04) **
Not currently married (vs. married)	0.16 (0.17)	4.76 (2.49) ^t
Marriage status unknown (vs. married)	-0.19 (0.52)	9.51 (6.28)
High School or GED (vs. grade school)	0.69 (0.14) ***	-0.39 (1.60)
More than High School or GED (vs. grade school)	0.30 (0.21)	-6.58 (2.55) *
Education unknown (vs. grade school)	-2.16 (0.70) **	-6.32 (5.91)
Employed	-0.44 (0.12) ***	1.15 (1.09)
Risk Score	0.22 (0.02) ***	-0.13 (0.17)
Supervisor's caseload	0.00 (0.00)	0.00 (0.00) ***
Constant	-7.61 (0.42) ***	-1.70 (3.76)
Pseudo R ²	0.08	0.12
Chi-Square	306.36 ***	79.78 ***
n, training-group, pre	16,904	43
n, control-group, pre	21,760	50
n, training-group, post	14,852	43
n, control-group, post	19,236	50

Notes: SE = standard error.

^a Supervisee-level data are at the individual level (e.g., supervisee is white).

 $^{\rm b}$ Officer-level data are at the caseload level (e.g., 60% of officer's caseload is white).

Negative Binomial Regression Model Count of Convictions

	Supervisee level ^a	Officer level ^b
	Coef. (SE)	Coef. (SE)
Pre/Post	-0.14 (0.04) ***	1.10 (0.28) ***
Group (treatment = 1)	0.42 (0.03) ***	0.56 (0.32) ^t
Pre/Post x Group	-0.13 (0.05) *	-0.19 (0.38)
Age	-0.03 (0.00) ***	-0.13 (0.06) *
Female	-0.11 (0.03) **	6.22 (1.86) **
Black (vs. white)	-0.24 (0.03) ***	2.72 (0.77) ***
Other Race (vs. white)	-0.47 (0.08) ***	-1.76 (4.93)
Not currently married (vs. married)	0.09 (0.04) *	-2.59 (3.10)
Marriage status unknown (vs. married)	0.33 (0.07) ***	-5.33 (7.42)
High School or GED (vs. grade school)	0.08 (0.03) *	-3.30 (2.56)
More than High School or GED (vs. grade school)	-0.03 (0.05)	-6.31 (3.11) *
Education unknown (vs. grade school)	-0.06 (0.07)	-0.84 (7.18)
Employed	-0.46 (0.03) ***	1.67 (1.30)
Risk Score	-0.02 (0.00) ***	-0.55 (0.20) **
Supervisor's caseload	-0.00 (0.00) ^t	0.00 (0.00) ***
Constant	-0.99 (0.09) ***	8.46 (4.89) ^t
Pseudo R ²	0.02	0.12
Chi-Square	1135.32 ***	81.1 ***
n, training-group, pre	16,904	43
n, control-group, pre	21,760	50
n, training-group, post	14,852	43
n, control-group, post	19,236	50

Notes: SE = standard error.

^a Supervisee-level data are at the individual level (e.g., supervisee is white).

^b Officer-level data are at the caseload level (e.g., 60% of officer's caseload is white).

 $^{t}p < 0.10; *p < 0.05; **p < 0.01; ***p < 0.001$

Reference

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500 L'Enfant Plaza SW Washington, DC 20024

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