November 2019

Family Financial Security Matters for Cities

The financial health of Columbus residents
The financial health of cities depends on financially secure residents. When families have little to no savings and experience a disruption in their income or expenses, bills may be missed and consequences such as eviction may result.
The financial security of Columbus is tied to the financial health of its residents

- $17–39 million: The minimum cost to Columbus government of family financial insecurity from eviction and unpaid property taxes and utility bills
- 202,000: of the 355,000 families in Columbus are financially insecure
- 38%: of Columbus residents have subprime credit scores

Among families in Columbus, 57% were financially insecure, with less than $2,000 in savings, compared with 52% nationally.
Financial Health of Columbus Residents
Indicators of the financial health of city residents

Three ways of characterizing financial health using credit data

1) Delinquent debt
   - Having delinquent debt is an indicator of financial distress
   - Delinquent debt is debt that is 60 or more days past due or in collections

2) Credit score
   - Credit scores are a composite indicator of overall financial health
   - Scores range from 300 to 850; a score below 600 is subprime

3) Credit use
   - Having a credit card or other revolving debt indicates access to credit, which families may use to meet their financial needs
   - But the share of available credit used is a measure of debt burden
Delinquent Debt
More than one in three Columbus residents have delinquent debt

Delinquent debt indicates residents have trouble meeting financial obligations

Share of residents with delinquent debt

<table>
<thead>
<tr>
<th>City</th>
<th>National</th>
<th>Ohio</th>
<th>Columbus</th>
<th>Dallas</th>
<th>San Francisco</th>
<th>Seattle</th>
<th>Miami</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent</td>
<td>35%</td>
<td>37%</td>
<td>36%</td>
<td>44%</td>
<td>22%</td>
<td>22%</td>
<td>38%</td>
</tr>
</tbody>
</table>

Source: Urban Institute tabulations of data from a major credit bureau, 2018.
Notes: Delinquent debt includes debt that is 60 or more days past due or in collections. Columbus and other city residents include consumers with a credit record living within city limits. National and state figures include consumers with a credit record living in the US or within Ohio. Approximately 89 percent of US adults have a credit record (Brevoort, Kenneth P., Philipp Grimm, and Michelle Kambara. 2015. Data Point: Credit Invisibles. Washington, DC: Consumer Financial Protection Bureau).
There are geographic disparities in delinquency within Columbus

*In some neighborhoods, more than half of residents have delinquent debt*

Percent of residents with delinquent debt

- Insufficient data
- Less than 20%
- 20-30%
- 30-40%
- 40-50%
- More than 50%

Source: Urban Institute tabulations of data from a major credit bureau, 2018.

Note: Delinquent debt includes debt that is 60 or more days past due or in collections. Columbus residents include consumers with a credit record living within city limits. Approximately 89 percent of US adults have a credit record (Brevoort, Kenneth P., Philipp Grimm, and Michelle Kambara. 2015. *Data Point: Credit Invisibles*. Washington, DC: Consumer Financial Protection Bureau). Data are visualized at the zip-code level.
Many Columbus residents struggle with medical debt
One in six Columbus residents have medical debt in collections, similar to the US average

Share of residents with medical debt in collections

Source: Urban Institute tabulations of data from a major credit bureau, 2018.
Notes: Columbus residents include consumers with a credit record living within city limits. National and state figures include consumers with a credit record living in the US or within Ohio. Approximately 89 percent of US adults have a credit record (Brevoort, Kenneth P., Philipp Grimm, and Michelle Kambara. 2015. Data Point: Credit Invisibles. Washington, DC: Consumer Financial Protection Bureau).
Student debt is a challenge for some Columbus residents

Thirteen percent of residents with student debt have loans in collections, on par with the national average.

Share of student loan holders with student loan debt in collections

Source: Urban Institute tabulations of data from a major credit bureau, 2018.
Notes: Student collections are among those with any student loan debt. Columbus residents include consumers with a credit record living within city limits. National and state figures include consumers with a credit record living in the US or within Ohio. Approximately 89 percent of US adults have a credit record (Brevoort, Kenneth P., Philipp Grimm, and Michelle Kambara. 2015. Data Point: Credit Invisibles. Washington, DC: Consumer Financial Protection Bureau).
Summary of findings on delinquent debt

1) Delinquent debt is a measure of financial distress. It indicates that residents have trouble meeting financial obligations.

2) More than one in three Columbus residents have delinquent debt, a rate that is on par with the US and Ohio state averages.

3) In some Columbus neighborhoods, more than half of residents have delinquent debt.
Credit Score
Credit health affects residents’ costs of living

Having a subprime credit score increases the costs of common consumer purchases

$10,000 car loan (4 years)
- Subprime (<600): $3,987
- Prime (660+): $1,031

Average price of a refrigerator
- Subprime (<600): $1,990
- Prime (660+): $678

$550 car repair (3 months)
- Subprime (<600): $942
- Prime (660+): $566

Many Columbus residents have subprime credit

More than 40 percent of residents have a credit score that is below prime, similar to the national average.

Share of residents by credit score range

<table>
<thead>
<tr>
<th></th>
<th>No score or subprime</th>
<th>Near prime</th>
<th>Prime</th>
</tr>
</thead>
<tbody>
<tr>
<td>National</td>
<td>28%</td>
<td>13%</td>
<td>59%</td>
</tr>
<tr>
<td>Ohio</td>
<td>28%</td>
<td>12%</td>
<td>60%</td>
</tr>
<tr>
<td>Columbus</td>
<td>30%</td>
<td>12%</td>
<td>58%</td>
</tr>
</tbody>
</table>

Source: Urban Institute tabulations from a major credit bureau, 2018.

Notes: The VantageScore credit score ranges from 300 to 850. Subprime scores range from 300 to 600, near-prime from 601 to 660, and prime or more from 661 to 850. Columbus residents include consumers with a credit record living within city limits. National and state figures include consumers with a credit record living in the US or within Ohio. Approximately 89 percent of US adults have a credit record (Brevoort, Kenneth P., Philipp Grimm, and Michelle Kambara. 2015. Data Point: Credit Invisibles. Washington, DC: Consumer Financial Protection Bureau).
On average, Columbus residents have similar credit to the rest of the nation

The median credit score in Columbus is similar to the national and state median

Median credit score

Source: Urban Institute tabulations of data from a major credit bureau, 2018.

Notes: The VantageScore credit score ranges from 300 to 850. Subprime scores range from 300 to 600, near-prime from 601 to 660, and prime or more from 661 to 850. Columbus and other city residents include consumers with a credit record living within city limits. National and state figures include consumers with a credit record living in the US or within Ohio. Approximately 89 percent of US adults have a credit record (Brevoort, Kenneth P., Philipp Grimm, and Michelle Kambara. 2015. Data Point: Credit Invisibles. Washington, DC: Consumer Financial Protection Bureau).
There are geographic disparities in credit health within Columbus

*In some neighborhoods, the median credit score is subprime*

**Median credit score**

- Insufficient data
- Subprime: 300-600
- Near Prime: 601-660
- Prime: 661-740
- Super prime: 741-850

**Source:** Urban Institute tabulations of data from a major credit bureau, 2018.

**Notes:** The VantageScore credit score ranges from 300 to 850. Columbus residents include consumers with a credit record living within city limits. Approximately 89 percent of US adults have a credit record (Brevoort, Kenneth P., Philipp Grimm, and Michelle Kambara. 2015. *Data Point: Credit Invisibles*. Washington, DC: Consumer Financial Protection Bureau). Data are visualized at the zip-code level.
Most Columbus residents have healthy credit

Three in five Columbus residents have healthy credit, similar to the national average

Share of residents with healthy credit

- **National**: 63%
- **Ohio**: 62%
- **Columbus**: 62%

**Source**: Urban Institute tabulations of data from a major credit bureau, 2018.

**Notes**: Consumers with healthy credit have at least one line of credit never delinquent in the past year and no lines of credit paid 60 or more days late in the past two years. Columbus residents include consumers with a credit record living within city limits. National and state figures include consumers with a credit record living in the US or within Ohio. Approximately 89 percent of US adults have a credit record (Brevoort, Kenneth P., Philipp Grimm, and Michelle Kambara. 2015. *Data Point: Credit Invisibles*. Washington, DC: Consumer Financial Protection Bureau).
Summary of findings on credit score

1) Credit scores are a composite indicator of overall financial health. Poor credit is costly for city residents.

2) Columbus residents, on average, have similar credit to all US residents. Over 60 percent of Columbus residents have healthy credit.

3) However, there are geographic disparities in credit health within Columbus. In some neighborhoods, the median credit score is subprime.
Credit Use
Many Columbus residents have access to credit
A credit card or other sources of credit can help residents meet their financial needs

Share of residents with credit card or other revolving credit

Source: Urban Institute tabulations of data from a major credit bureau, 2018.
Notes: A revolving account is one in which the credit may be used or withdrawn repeatedly up to a pre-approved credit limit. Credit cards are the most common type of revolving account. Columbus residents include consumers with a credit record living within city limits. National and state figures include consumers with a credit record living in the US or within Ohio. Approximately 89 percent of US adults have a credit record (Brevoort, Kenneth P., Philipp Grimm, and Michelle Kambara. 2015. Data Point: Credit Invisibles. Washington, DC: Consumer Financial Protection Bureau).
Credit burden for Columbus residents is similar to the national average

Credit card holders using a larger share of their available credit have larger debt burdens

Share of available credit used, among credit card holders

<table>
<thead>
<tr>
<th></th>
<th>National</th>
<th>Ohio</th>
<th>Columbus</th>
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<tbody>
<tr>
<td>0%</td>
<td>29%</td>
<td>28%</td>
<td>29%</td>
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<td>5%</td>
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<td></td>
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<tr>
<td>35%</td>
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</tbody>
</table>

Source: Urban Institute tabulations of data from a major credit bureau, 2018.
Notes: Available credit is the credit amount available for the borrower to use; the amount difference between the credit limit and outstanding balance. Columbus residents include consumers with a credit record living within city limits. National and state figures include consumers with a credit record living in the US or within Ohio. Approximately 89 percent of US adults have a credit record (Brevoort, Kenneth P., Philipp Grimm, and Michelle Kambara. 2015. Data Point: Credit Invisibles. Washington, DC: Consumer Financial Protection Bureau).
Summary of findings on credit use

1) Having a credit card or other revolving debt indicates access to credit, which families may use to meet their financial needs. The share of available credit used is a measure of debt burden.

2) Many Columbus residents have access to these sources of credit. The credit burden faced by Columbus residents with a credit card is similar to the national average.
Key takeaways

- Residents’ financial health is linked to cities’ financial health.

- Steps cities can take:
  - Offer financial coaching, counseling, and innovative uses of technology to help build residents’ financial well-being, including savings strategies.
  - Integrate financial interventions—such as those that help residents repay rent and utility debt—into other programs to meet people where they are.
  - Make saving easy through incentivized programs that provide matching funds to help residents build an emergency savings cushion and move up the economic ladder.

- To learn more about how Columbus's financial health compares to similar cities across the country and specific actions cities can take to improve their residents’ financial health, explore Columbus's profile on our interactive City-Level Dashboard.
Thriving Residents, Thriving Cities

INTERACTIVE FEATURE
The Financial Health of Residents: An Interactive Dashboard

RESEARCH BRIEF
Thriving Residents, Thriving Cities

BLOG
Financially Insecure Residents Can Cost Cities Millions
Debt in America: An Interactive Map

INTERACTIVE FEATURE
apps.urban.org/features/debt-interactive-map/

Debt in America: An Interactive Map

Credit can be a lifeline during emergencies and a bridge to education and homeownership. But debt, which can stem from credit or unpaid bills, often burdens families and communities and exacerbates wealth inequality. This map shows the geography of debt in America at the national, state, and county levels. How does your community compare?
Acknowledgments

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