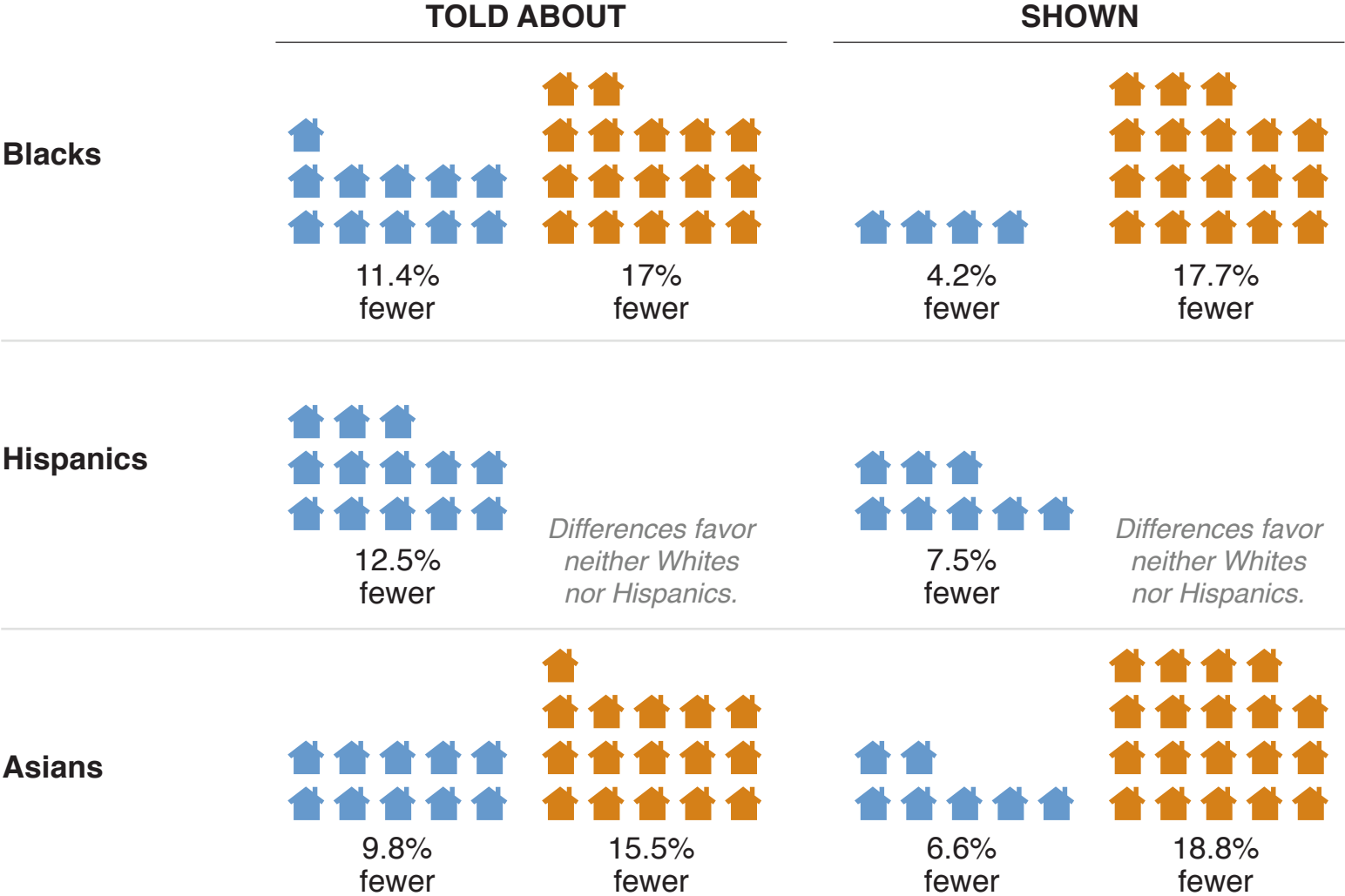


Minority homeseekers are told about and shown fewer housing units

Minority homeseekers are told about and shown fewer homes and apartments than equally qualified whites.

 RENTAL UNITS
 FOR SALE HOMES



Renting

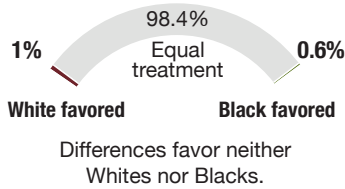


STEP 1

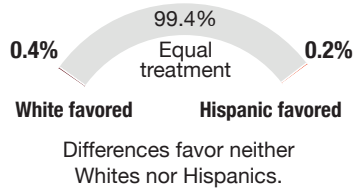
Call for Rental Appointment

MAKE AN APPOINTMENT: Almost every time one tester can make an appointment, both can.

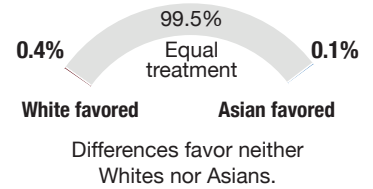
BLACKS



HISPANICS



ASIANS

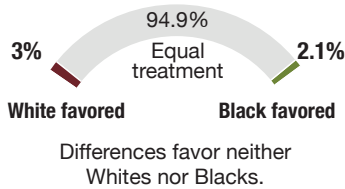


STEP 2

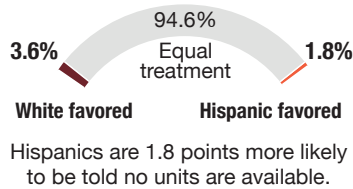
In-Person Meeting with Rental Housing Provider

TOLD ABOUT AT LEAST ONE UNIT: In the vast majority of visits, both testers are told about at least one available unit.

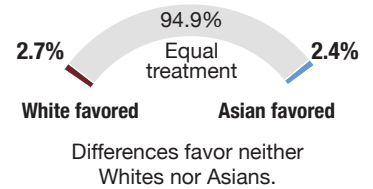
BLACKS



HISPANICS



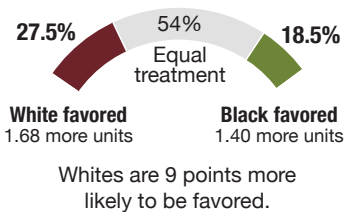
ASIANS



LEARN ABOUT MORE AVAILABLE UNITS: In about half of in-person visits, one tester is told about more available units than the other.

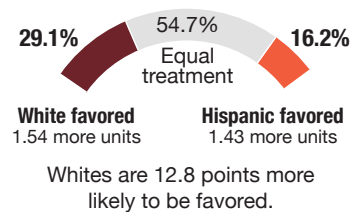
BLACKS

For every five in-person visits, blacks are told about one fewer unit (0.20 fewer units per visit).



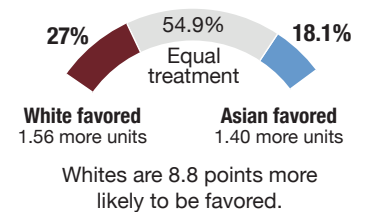
HISPANICS

For every five in-person visits, Hispanics are told about one fewer unit (0.22 fewer units per visit).



ASIANS

For every six in-person visits, Asians are told about one fewer unit (0.17 fewer units per visit).



Numbers do not subtract to differences because of rounding



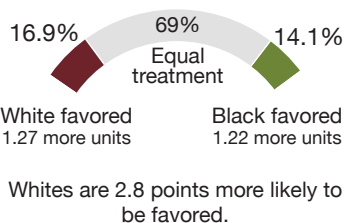
STEP 3

Inspect Available Rental Units

SHOWN MORE AVAILABLE UNITS: In about one third of in-person visits, one tester is shown more units than the other.

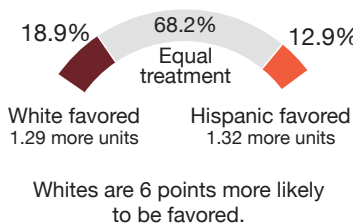
BLACKS

For every 25 in-person visits, Blacks are shown 1 fewer unit (0.04 fewer units per visit).



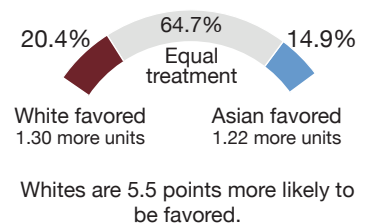
HISPANICS

For every 14 in-person visits, Hispanics are shown 1 fewer unit (0.07 fewer units per visit).



ASIANS

For every 13 in-person visits, Asians are shown 1 fewer unit (0.08 fewer units per visit).



Buying

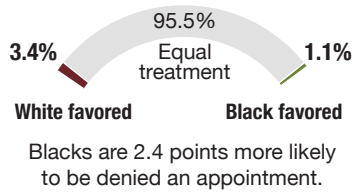


STEP 1

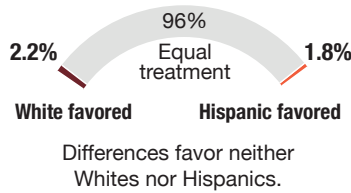
Call for Sales Appointment

MAKE AN APPOINTMENT: Almost every time one tester can make an appointment, both can.

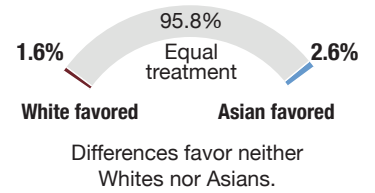
BLACKS



HISPANICS



ASIANS

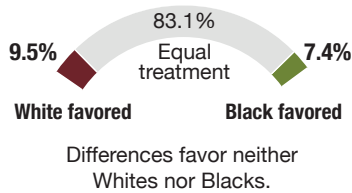


STEP 2

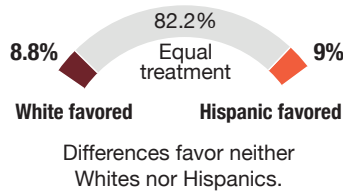
In-Person Meeting with Sales Agent

TOLD ABOUT AT LEAST ONE UNIT: In the vast majority of visits, both testers are told about at least one available unit.

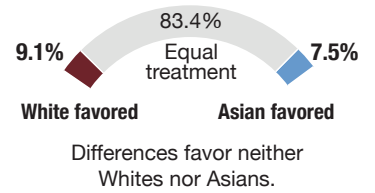
BLACKS



HISPANICS

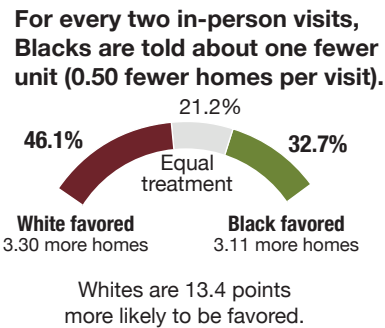


ASIANS

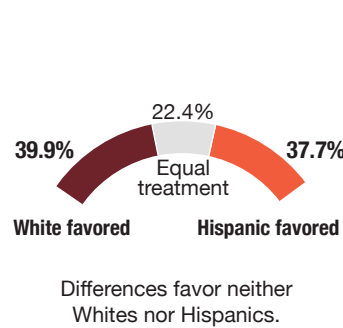


LEARN ABOUT MORE AVAILABLE HOMES: In most in-person visits, one tester is told about more available units than the other.

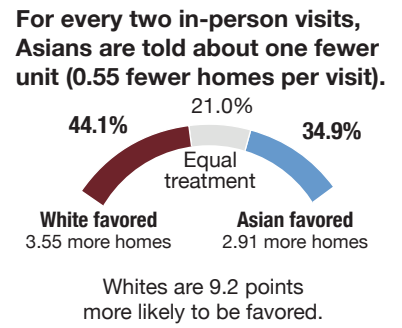
BLACKS



HISPANICS



ASIANS

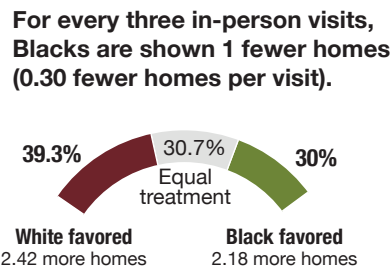


STEP 3

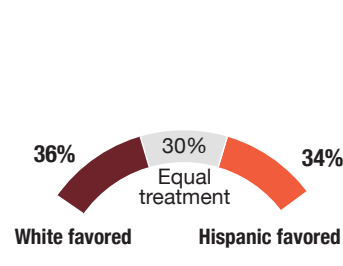
Inspect Available For-Sale Homes

SHOWN MORE AVAILABLE HOMES: In about two-thirds of in-person visits, one tester is shown more units than the other.

BLACKS



HISPANICS



ASIANS

